

Storage Commander Version 5.20.0.4 Change Log

5.20.0.4

- General enhancements and bug fixes to the Storage Commander Pay platform

5.20.0.2

- Resolved an issue with Digigate where it would not show up correctly in Storage Commander and would not send gate commands
- Fixed an issue regarding Auto ACH transactions not sending for OpenEdge customers
- Updated the Twilio client to prevent the “Upgrade Required” message from appearing in the Configuration Manager
- Added the ability to designate a network port for the First American credit card terminal in Storage Commander

5.20.0.0

New Features

Contact Vehicle Information

We have added the ability to add vehicle information while creating or editing a contact. This information is available within the Contacts Window or New Inquiry tab.

The screenshot shows a software window titled "Contacts Window" with a standard Windows-style title bar (minimize, maximize, close buttons). Below the title bar is a tabbed interface with five tabs: "Customer", "Requested Unit", "Vehicle Info", "Save As Contact", and "Notes/Comments". The "Vehicle Info" tab is selected and active. It contains three main sections of input fields:

- Vehicle Information:** Includes fields for Make, Model, Color, Year, Body Style (dropdown), Estimated Value (\$0.00), Type Desc, License, License State, Reg Expiration (5/6/2019), VIN, a checkbox for "Tenant Owned", Owner, Insur Company, Insur Policy, Insur Exp (5/6/2019), Vehicle Type (Automobile), and Length.
- Boat Information:** Includes fields for Boat Name, Boat Length, Home Port, Dock Number, ID Number, Serial Number, Estimated Value (\$0.00), Year, Make/Model, a checkbox for "Tenant Owned", Owner Addr, Boat Reg. Exp (5/6/2019), Insur Company, Insur Policy, and Insur Exp (5/6/2019).
- Motor Information:** Includes fields for Estimated Value (\$0.00), Horsepower, ID Number, Make, and Type (dropdown menu set to "None").

At the bottom right of the window, there are "OK" and "Cancel" buttons.

Podium Review and Text Messaging Tenant Communication ([Website](#))

We are excited to add a new tenant communication partner. Podium is an interaction platform that enables companies with a local presence to conveniently connect at critical touchpoints and help them strengthen their business.

Automated Interaction Management

Through Storage Commander's self-storage software, you can use Podium's powerful tools to automate review invites, which will help your business maintain a positive image in the eyes of your future tenants.

2 Way Text Messaging – Coming Soon!

Manual Invoice Generation

We have added the ability to manually generate an invoice based on the billing period settings (monthly, quarterly, semi-annual, annual). In addition to our automatic invoice option you can also manually generate an invoice within the Activities / Generate Documents window. **Move Out**

Backdate Changes

We have added the ability to prevent backdated move-outs or limit the backdate days during the move out process. The configuration setting below would prevent the end user from selecting a move out date prior to three days ago.

Facility Options

Facility Name: Empower Storage

Default Billing Plan: Storage & RV

Default Reservation Plan: Storage & RV

Default Online Billing Plan:

Default Online Reservation Plan:

Credit Card Processor: PayPros Settings...

Accepted Payment Options: Cash Check Enable ACH Credit Card Debit Card

Banking Account Number:

Prorate Method: Yearly365

Occupancy Goal:

Insurance Contract: Insurance Addendum Clear

Insurance Goal:

Insurance Provider:

Payment Receipt: Receipt Clear

Declined Card Receipt: Clear

NSF Notice: Returned Check Notice Clear

Facility Options

Void/Credit credit cards on reversed transactions Enable Don't Prorate Update PT Date For Partial Payments

Use Multi-Unit Statements Update PT When Rent Balance Paid Transfer Deposits

No Print Days

Sunday Monday Tuesday Wednesday Thursday Friday Saturday

Blue Moon Contract Interface

Enable Interface Serial Number:

Rounding

Round Calculated Amounts Round To Value:

Gate Access Codes

Auto Generate Code Length:

Insurance

Use Alternate Insurance Label Label:

Move Out Options

Limit Move Out Backdate Days

Additional Logins

Adjustments Charge An Account Merchandise Move In Move Out Return Check Payment

Reservation Reverse Transaction Transfer Update Contract

Default Settings

Gate Timezone: Gate Keypad:

Additional Settings

Last Invoice #: Last Contract #: Required Fields

Close

Waive Move Out Charges

We have added the ability to waive move out rent charges for customers that have recently been charged rent but have already vacated. This is a security controlled option that will follow the

backdate restrictions defined in the Facility Options / Move Out Options. You can also restrict who has permissions to waive rent charges within Group Management configuration settings.

Move-Out
— □ ×

Facility: Empower Storage
Customer Name: THOMAS HUNTINGTON
Unit: 3

Contracts
Merchandise
Move-Out Options
Accept Payment

Move-Out
Move-Out

Customer: THOMAS HUNTINGTON Do Not Rent Again Calculate

Unit: 3 Rate: \$45.00 Move-Out Date: 5/3/2019

Balance: \$45.00 Deposit: \$0.00 Reason For Leaving:

Fees
Discounts
Services

| | | |
|------------------------|----------|------------------------------------|
| Invoice Fee | \$2.00 | <input type="button" value="Add"/> |
| Commercial Fees | | |
| Commercial Lien Fee | \$150.00 | <input type="button" value="Add"/> |

Applied To Contract

Current Transactions

| | |
|--------------------------------|-----------|
| Waived: Storage & RV: 5/4/2019 | (\$45.00) |
| Total: (\$45.00) | |

Past Due

| | | | |
|-----------------------|------------------------|--|---------|
| 5/4/2019 | Storage & RV: 5/4/2019 | <input checked="" type="checkbox"/> Waive Item | \$45.00 |
| Total: \$45.00 | | | |

Summary

| | | | |
|--------------|--------|---------------|---------------|
| Rent Due: | \$0.00 | Merchandise: | \$0.00 |
| Discounts: | \$0.00 | Insurance: | \$0.00 |
| Fees Due: | \$0.00 | Taxes Due: | \$0.00 |
| Deposit Due: | \$0.00 | Total: | \$0.00 |

Previous
Next

Finish

Update Revisions

We have changed the Reverse Transaction process. A button will now appear within the ledger/history if the transaction is reversible. The following information will be displayed so that you can confirm that the correct transaction is being reversed.

- Tenant Name
- Unit Name
- Card information (if reversing a credit card transaction)

Payment Reverse Unit:13 Receipt 5/6/2019 10:45 AM Technical Support

Payment Credit Card Visa...1111: \$50.50 (\$50.50)

Ending Balance: **\$0.00**

Confirm Transaction Reversal

Are you sure you want to reverse the Payment transaction? This operation cannot be un-done.

Name [redacted] Unit: A6 Card & Amount: Unknown...1234: \$112.09

Void the credit card with your card processor?

Yes Cancel

Update Corrections

We have corrected an issue when converting a contact to a move in within the Quick View tab.

We have corrected an issue within the NSF Check window that caused the application to close when the check wasn't selected prior to processing the NSF transaction.