

# Storage Commander Version 5.20.0.0 Change Log

## New Features

### Contact Vehicle Information

We have added the ability to add vehicle information while creating or editing a contact. This information is available within the Contacts Window or New Inquiry tab.

### Podium Review and Text Messaging Tenant Communication ([Website](#))

We are excited to add a new tenant communication partner. Podium is an interaction platform that enables companies with a local presence to conveniently connect at critical touchpoints and help them strengthen their business.

#### Automated Interaction Management

Through Storage Commander’s self-storage software, you can use Podium’s powerful tools to automate review invites, which will help your business maintain a positive image in the eyes of your future tenants.

2 Way Text Messaging – Coming Soon!

### Manual Invoice Generation

We have added the ability to manually generate an invoice based on the billing period settings (monthly, quarterly, semi-annual, annual). In addition to our automatic invoice option you can also manually generate an invoice within the Activities / Generate Documents window.

## Move Out Backdate Changes

We have added the ability to prevent backdated move-outs or limit the backdate days during the move out process. The configuration setting below would prevent the end user from selecting a move out date prior to three days ago.

Facility Options

**Facility Name: Empower Storage**

Default Billing Plan: Storage & RV

Default Reservation Plan: Storage & RV

Default Online Billing Plan:

Default Online Reservation Plan:

Credit Card Processor: PayPros Settings...

Accepted Payment Options:  Cash  Check  Enable ACH  Credit Card  Debit Card

Banking Account Number:

Prorate Method: Yearly365

Occupancy Goal:

Insurance Contract: Insurance Addendum Clear

Insurance Goal:

Insurance Provider:

Payment Receipt: Receipt Clear

Declined Card Receipt: Clear

NSF Notice: Returned Check Notice Clear

**Facility Options**

Void/Credit credit cards on reversed transactions  Enable Don't Prorate  Update PT Date For Partial Payments

Use Multi-Unit Statements  Update PT When Rent Balance Paid  Transfer Deposits

**No Print Days**

Sunday  Monday  Tuesday  Wednesday  Thursday  Friday  Saturday

**Blue Moon Contract Interface**

Enable Interface Serial Number:

**Rounding**

Round Calculated Amounts Round To Value:

**Gate Access Codes**

Auto Generate Code Length:

**Insurance**

Use Alternate Insurance Label Label:

**Move Out Options**

Limit Move Out Backdate  Days

**Additional Logins**

Adjustments  Charge An Account  Merchandise  Move In  Move Out  Return Check  Payment

Reservation  Reverse Transaction  Transfer  Update Contract

**Default Settings**

Gate Timezone:  Gate Keypad:

**Additional Settings**

Last Invoice #:  Last Contract #:  Required Fields

Close

## Waive Move Out Charges

We have added the ability to waive move out rent charges for customers that have recently been charged rent but have already vacated. This is a security controlled option that will follow the backdate restrictions defined in the Facility Options / Move Out Options. You can also restrict who has permissions to waive rent charges within Group Management configuration settings.

Move-Out
— □ ×

**Facility: Empower Storage**
**Customer Name: THOMAS HUNTINGTON**
**Unit: 3**

Contracts Merchandise **Move-Out Options** Accept Payment

**Move-Out**
**Move-Out**

Customer: THOMAS HUNTINGTON

Unit: 3

Balance: \$45.00

Do Not Rent Again Calculate

Rate:  Move-Out Date:

Deposit: \$0.00 Reason For Leaving:

**Fees** Discounts Services

Invoice Fee	\$2.00	Add
<b>Commercial Fees</b>		
Commercial Lien Fee	\$150.00	Add

Applied To Contract

**Current Transactions**

Waived: Storage & RV: 5/4/2019	(\$45.00)
<b>Total: (\$45.00)</b>	

**Past Due**

5/4/2019	Storage & RV: 5/4/2019	<input checked="" type="checkbox"/> Waive Item	\$45.00
			<b>Total: \$45.00</b>

**Summary**

Rent Due:	\$0.00	Merchandise:	\$0.00
Discounts:	\$0.00	Insurance:	\$0.00
Fees Due:	\$0.00	Taxes Due:	\$0.00
Deposit Due:	\$0.00	<b>Total:</b>	<b>\$0.00</b>

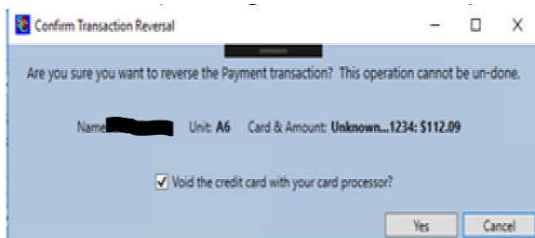
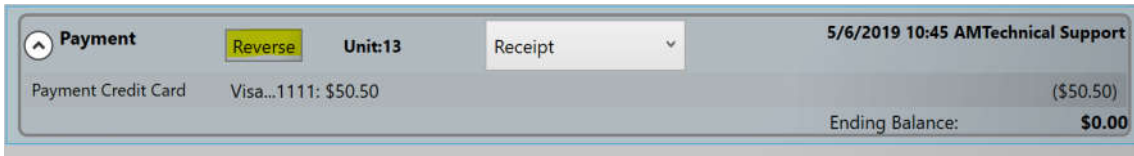
Previous
Next

Finish

## Update Revisions

We have changed the Reverse Transaction process. A button will now appear within the ledger/history if the transaction is reversible. The following information will be displayed so that you can confirm that the correct transaction is being reversed.

- Tenant Name
- Unit Name
- Card information (if reversing a credit card transaction)



## Update Corrections

We have corrected an issue when converting a contact to a move in within the Quick View tab.

We have corrected an issue within the NSF Check window that caused the application to close when the check wasn't selected prior to processing the NSF transaction.