

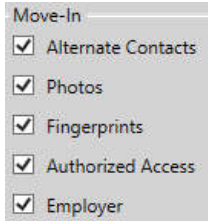
Storage Commander Version 5.15.0.0 Change Log

New Features

Move-In Tab Customization

We have added the ability to customize which tabs you wish to see during the move-in process. This change will allow you to streamline your move-in process to tabs that are relevant to your facility.

Note: If you have multiple workstations in your office you will need to make these changes on each workstation. To change this setting select File / Preferences.

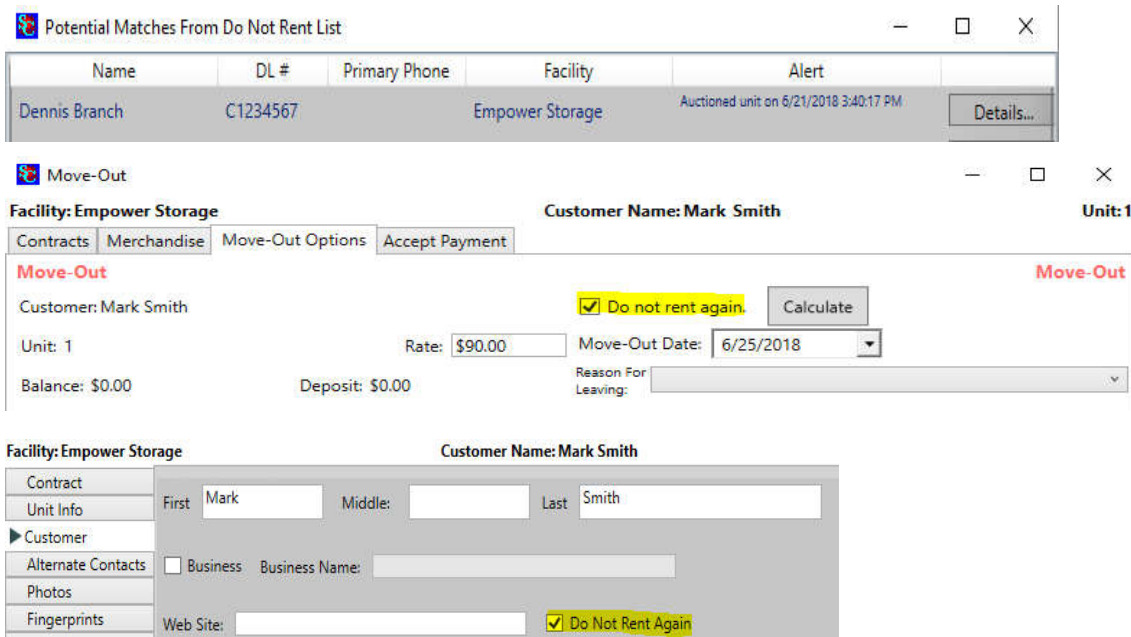


A screenshot of a 'Move-In' settings window. It contains a list of five checkboxes, all of which are checked:

- Alternate Contacts
- Photos
- Fingerprints
- Authorized Access
- Employer

Do Not Rent List

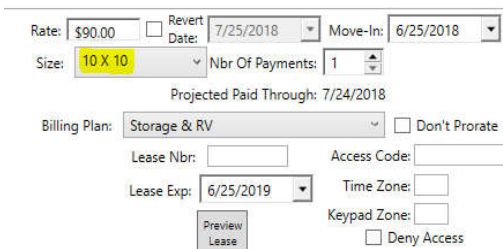
We have created a new feature that will allow you to add customers (active and inactive contracts) to a Do Not Rent list. When a customer is added to your Do Not Rent list you will be prompted during the move in or reservation process that there was an issue with this customer in the past. You will be able to confirm their DL number and review their ledger / history before completing the move-in. The Do Not Rent flag can be added during the move out process or within the contract details screen. We have also created a Do Not Rent report that can be printed at any time. This option can be security controlled if you wish to disable this option for certain user groups.



Two screenshots from the software interface. The top screenshot is a window titled 'Potential Matches From Do Not Rent List' showing a table with columns: Name, DL #, Primary Phone, Facility, Alert, and a 'Details...' button. The table contains one entry: Dennis Branch, C1234567, Empower Storage, and a note 'Auctioned unit on 6/21/2018 3:40:17 PM'. The bottom screenshot is a 'Move-Out' screen for 'Facility: Empower Storage' and 'Customer Name: Mark Smith'. It shows fields for Unit: 1, Rate: \$90.00, Move-Out Date: 6/25/2018, Balance: \$0.00, and Deposit: \$0.00. A 'Do not rent again' checkbox is checked and highlighted in yellow. A 'Calculate' button is also visible.

Change Unit Size during the move in & setup existing

We have added the ability to change the unit size within the billing screen. The unit rate will automatically adjust to the default rate for the new unit size. This option can be security controlled if you wish to disable this option for certain user groups.



A screenshot of a billing screen. It shows a 'Rate' of \$90.00 and a 'Revert Date' of 7/25/2018. The 'Move-In' date is 6/25/2018. The 'Size' is currently '10 X 10' and is highlighted in yellow. The 'Nbr Of Payments' is 1. Below this, it says 'Projected Paid Through: 7/24/2018'. The 'Billing Plan' is 'Storage & RV'. There are fields for 'Lease Nbr', 'Access Code', 'Lease Exp' (6/25/2019), 'Time Zone', and 'Keypad Zone'. A 'Preview Lease' button is present, along with a 'Deny Access' checkbox.

Enhanced Printing Options

We have added the ability to select your printing preferences during a move-in or payment. You can now set your personal preference during a move-in or payment to automatically print a receipt, email, print and email or prompt for printing options. You can also set the number of copies to be printed for move-ins and payments.

Default Printing Option

Print
 Email
 Print and Email
 None
 Prompt

Default Copies:

Payment Options

Default Receipt Option

Print
 Email
 Print and Email
 None
 Prompt

Default Copies:

Receipt Printer:

We have added the option to set the number of copies of a late notices that are printed during the End of Day. This can be setup within Configuration Manger for each late step.

Late Step Details

Group: Storage Customer

Late Step Name:

Days Late:

Days Between:

Status:

Options

Deny Gate Access
 Overlock
 Qualifies For Auction
 Return After Partial Payments
 Charge Fees On Return
 Late Fees Apply Each Period
 Don't Print If Emailed

Fees To Charge

Late	\$10.00
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Notices

Customer	ActiveCopies	Document Name
Customer	<input checked="" type="checkbox"/> 2	Late Notice
Alternate	<input type="checkbox"/> 1	
Customer Recurring	<input type="checkbox"/> 1	
Alternate Recurring	<input type="checkbox"/> 1	
Send Text Message	<input type="checkbox"/>	

Unit Inventory List

We have added the ability to create a unit inventory list that can be used for multiple purposes. It can be used to track the contents for facilities interested in providing delivery and pick up services such as valet storage or it can be used to document the lien process during an auction sale. You can upload pictures of the contents of the unit and print out an inventory list.

Contract Details - Branch, Dennis

Facility: Empower Storage Customer Name: Dennis Branch Unit: 9

Contract: Filter:

Name	Number	Container	Description
Road Bike	1	12	Felt F4 Road Bike
Motorcycle	2	12	Ducati Scrambler

Item Details

Name: Item Number:


Description:

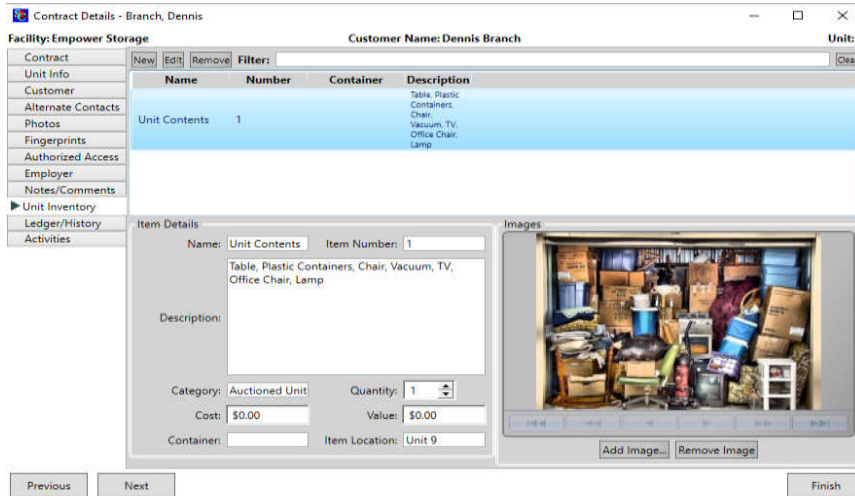
Category: Sporting Goods Quantity:

Cost: \$1,000.00 Value: \$700.00

Container: 12 Item Location: Row 4

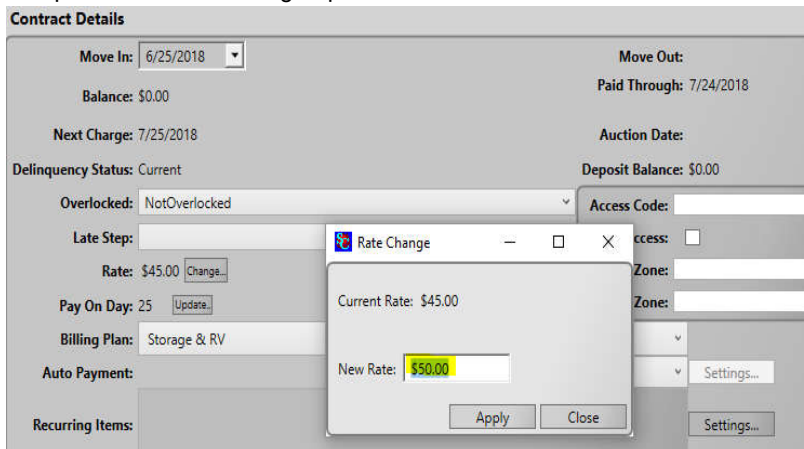
Images





Quick Rate Change

We have added the ability to quickly change the rate of a unit within the contract details screen. Using this option will update the rate of the unit immediately. Using this option does not create a rate change notice. This option can be security controlled if you wish to disable this option for certain user groups.



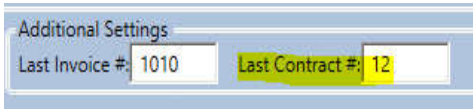
Hardware Preferences

We have created a separate screen to manage the compatible hardware located within File / Hardware.



Automatic Contract Numbering

We have added the ability to setup automatic lease numbering and merge field that can added to your contract. To setup the starting lease number open the Configuration Manager / Facility Options.



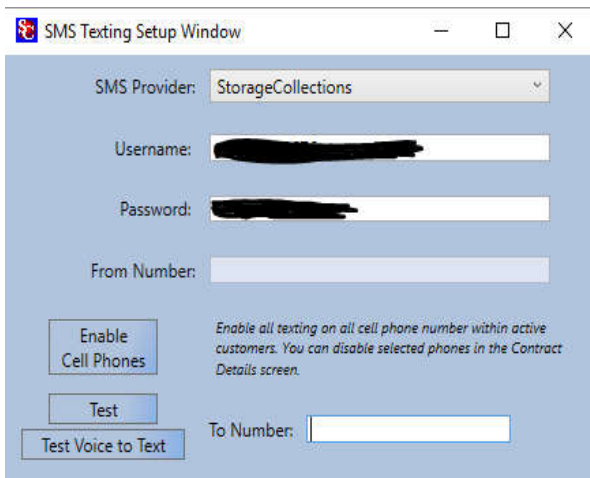
Additional Settings
Last Invoice #: 1010 Last Contract #: 12

Storage Collections Integration ([website](#))

We have completed the integration into Storage Collections which provides past due reminders to your customers and reservation reminders. To get started using their service you will need to contact them to setup your own account. Once your account is activated you can setup your account settings within the Configuration Manager.

Contact Information

sales@storagecollections.com
(855) 722-7366



SMS Texting Setup Window

SMS Provider: StorageCollections

Username: [REDACTED]

Password: [REDACTED]

From Number: [REDACTED]

To Number: [REDACTED]

Enable Cell Phones

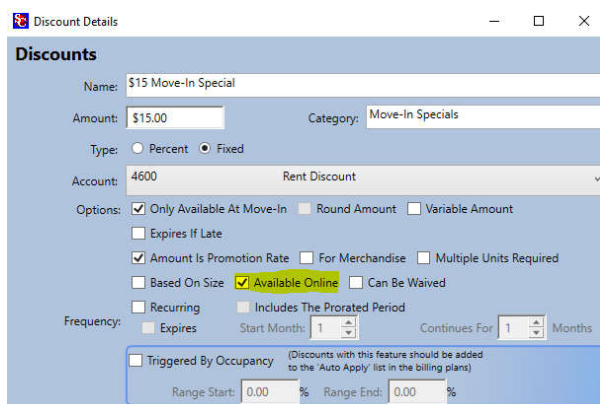
Test

Test Voice to Text

Enable all texting on all cell phone number within active customers. You can disable selected phones in the Contract Details screen.

Discount Enhancements

We have added the ability to setup discounts that can be used for website only discounts. These discounts can be setup to apply to all unit sizes or specific sizes. Discount setup is located within the Configuration Manager.



Discount Details

Discounts

Name: \$15 Move-In Special

Amount: \$15.00 Category: Move-In Specials

Type: Percent Fixed

Account: 4600 Rent Discount

Options: Only Available At Move-In Round Amount Variable Amount

Expires If Late

Amount Is Promotion Rate For Merchandise Multiple Units Required

Based On Size Available Online Can Be Waived

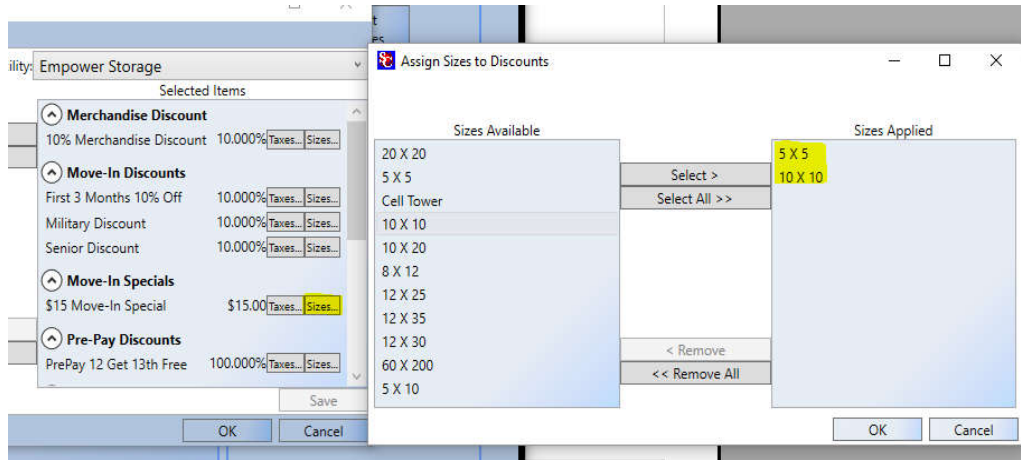
Recurring Includes The Prorated Period

Frequency: Expires Start Month: 1 Continues For: 1 Months

Triggered By Occupancy (Discounts with this feature should be added to the 'Auto Apply' list in the billing plans)

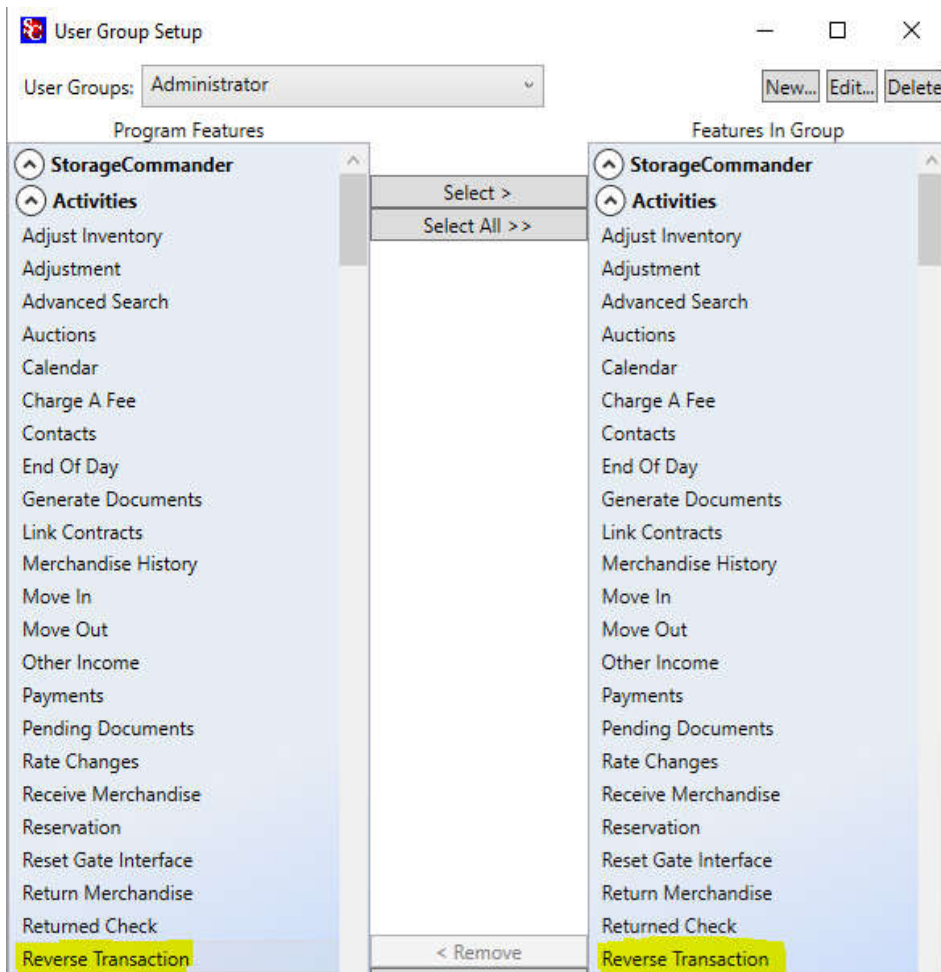
Range Start: 0.00 % Range End: 0.00 %

To apply the discount to specific sizes you can edit which size(s) the discount should apply to within the discount facility assignment screen.



Reversing Transaction (New Security Feature)

Reverse Transaction is now a security feature. When you install the 5.15.0.0 update this feature will be disabled by default. You will have control as to whether the user groups have access to that feature or not. The security feature is located under the Activities category of features in Group Management in the Configuration Manager. To enable this security feature it will need to be added to the Features in Group list (see below).



Corrections

- ACH report enhancements to separate the ACH transactions from check transactions. This includes auto payment ACH transactions. Additional report changes are included within this correction.
- Texting improvements when the mobile number is listed twice within the contract detail screen.
- MagTek Excella improvements to alert you when the drivers license scan was unsuccessful.
- Automatically remove pending auto payments from the pending auto pay list if a user manually enters the payment. Customer will remain on auto payment during the next billing period.
- Transfer enhancements for customers using rental deposits.
- Transfers will automatically transfer over auto payment information to the new unit.
- Move out enhancements for customers applying fees during the move out process.
- Prevent multiple primary and secondary phone and addresses within the contract details screen.
- Merchandise multiple batch issue corrected.
- Added the ability to copy comments.
- Automatically assigns ACH account during ACH transactions and Credit Card account during CC transactions (First American Customers Only).