

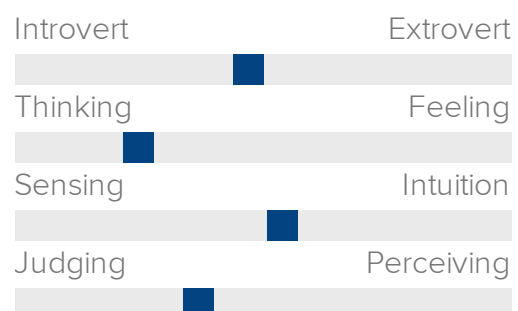
Patrick Uno



"Together, we're making storage a seamless and stress-free experience."

Age: **54**
Work: **Single Site Owner/Operator**
Family: **Married, 1 kid in college, 2 cats.**
Location: **Texas**
Character: **The Wise Man**

Personality



Traits

- Curiosity
- Determination
- Passion
- Tenacity

Goals

- Increase profit margins/ return on investment.
- Visibility from anywhere.
- Better work/life balance.
- Integrated payments.
- Ability to expand in the future.

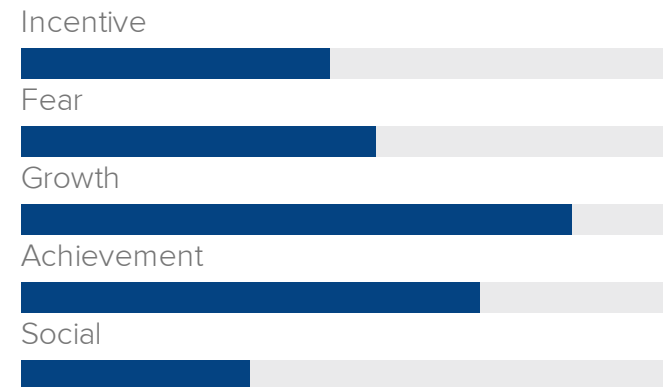
Frustrations

- Current data inconsistent and manual.
- Loss of revenue to other facilities.
- Inaccurate revenue management.
- Nonexistent security with tenant information & credit card data.
- Difficulty adapting to latest and greatest technology.

Bio

With a passion for providing reliable storage solutions, Patrick brings a wealth of experience and a commitment to exceptional customer service. Customer service is at the heart of Patrick's approach. Whether it's finding the right unit size, offering packing tips, or addressing any concerns, he strives to provide personalized attention and support throughout the storage journey. With a focus on convenience, his facility offers flexible rental options to cater to various storage requirements. He prides himself on having a convenient location with accessible hours to make it easy for customers to store and retrieve their belongings at their convenience. Patrick believes in the power of Self-Storage to provide individuals and businesses with the space they need to thrive. Through a combination of a secure facility, exceptional customer service, and a commitment to the community, he aims to make the storage experience as smooth and hassle-free as possible.

Motivation



Brands & Influencers



Responsibilities

