



STORAGE COMMANDER

ONE MANAGEMENT SOFTWARE FOR ANY STORAGE

How-To Guide: Sign-up for Twilio

OVERVIEW

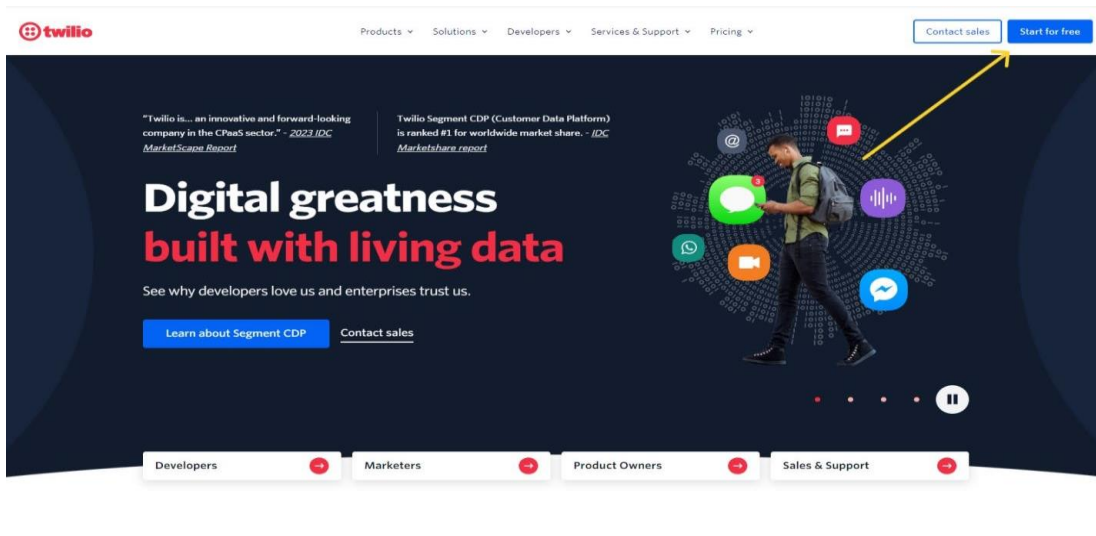
This guide provides step-by-step actions for the sign-up process on the Twilio website including:

- Twilio Account Instructions
- Creating a Trial Account
- Choosing a number
- Upgrading Twilio account
- Sending account information to Storage Commander

Note: Not all customers will have texting capabilities through Twilio, for a list of partners please visit our Storage Commander website <https://www.storagecommander.com/partner-exchange/>. If you have additional questions, please contact your Storage Commander account manager or the technical support team.

Twilio Account Sign-up Instructions

1. Go to www.twilio.com to sign up for an upgraded Twilio account. Click on the “Start for free” link.



2. On the “Free Trial Sign-up” Twilio webpage enter your personal information including your name, email address associated with the account, and select Start your free trial.

A screenshot of the Twilio Free Trial Sign-up form. The form is titled "Get started with a free Twilio account. No credit card required." and includes the following fields and options:

- First Name *
- Last Name *
- Email *
- Password (16+ Characters) *
- I accept the [Twilio Terms of Service](#) and have read the [Twilio Privacy Notice](#). If I am a micro- or small enterprise or a not-for-profit organization in the EEA or UK, I agree to the [European Electronic Communications Code Rights Waiver](#).

A red button labeled "Start your free trial" is located at the bottom of the form.

- Twilio will need to verify your account via email and then SMS text to your mobile phone or via telephone call to your office phone number. Select Verify via SMS or via Voice. If SMS is selected, you will receive a text message on your mobile phone with a verification code.

Enter your phone number

A verified number is required to secure your account. You will also be able to use this number to try some of our products during your trial.

Country	Phone Number
us (+1) United States <input type="button" value="X"/>	9516726257

[Get code via phone call](#)



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- After your phone number has been verified Select "SMS" for "Which Twilio product are you here to use?". For "What do you plan to build with Twilio?" select "Alerts & Notifications" -or- "Other". Next Select "With no code at all Launch a starter app with no code" for "How do you want to build with Twilio?". Lastly, Select "3rd party integrations" for "What is your goal today?"

Ahoy Tech Support, welcome to Twilio!

Tell us a bit about yourself so we can personalize your experience. You will have access to all Twilio products.

• Which Twilio product are you here to use?

SMS

• What do you plan to build with Twilio?

Alerts & Notifications

• How do you want to build with Twilio?

- With code
Customize exactly what you want
- With minimal code
Build on top of our code samples
- With no code at all
Launch a starter app with no code

• What is your goal today?

3rd party integrations

Your billing country is United States. [Change](#)

Ahoy Tech Support, welcome to Twilio!

Tell us a bit about yourself so we can personalize your experience. You will have access to all Twilio products.

• Which Twilio product are you here to use?

SMS

• What do you plan to build with Twilio?

Other

• How do you want to build with Twilio?

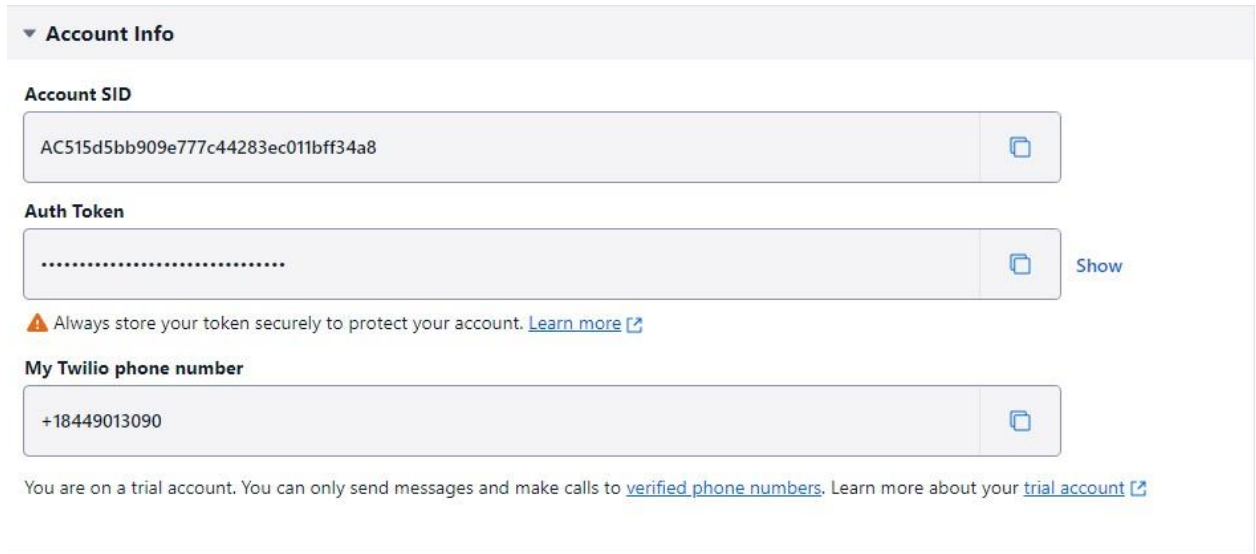
- With code
Customize exactly what you want
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Launch a starter app with no code

• What is your goal today?

3rd party integrations

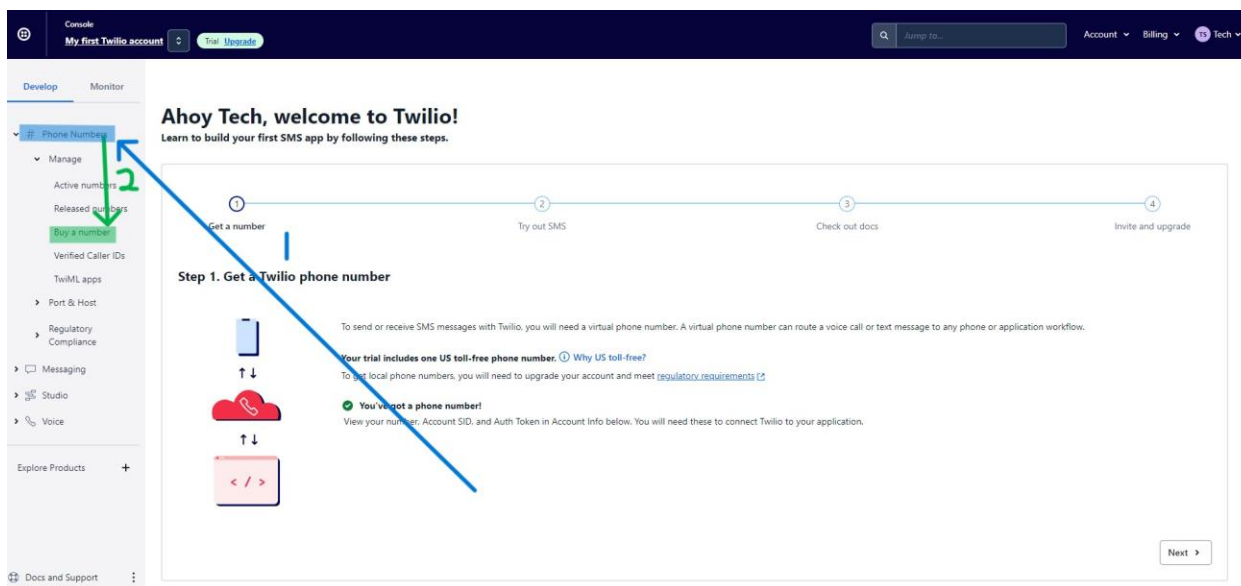
Your billing country is United States. [Change](#)

5. Click on the green “Get Number” button. This will give you a randomly generated number that you can view in your account info below. (This will not guarantee you a number that matches your area code)



The screenshot shows the Twilio Account Info page. It features three main sections: 'Account SID' with the value 'AC515d5bb909e777c44283ec011bff34a8', 'Auth Token' with a masked token and a 'Show' button, and 'My Twilio phone number' with the value '+18449013090'. A warning message states: 'You are on a trial account. You can only send messages and make calls to [verified phone numbers](#). Learn more about your [trial account](#)'.

6. If you want to buy a phone number that matches your area code, Select “# Phone Numbers” on the top left. Then click “Buy a number”.



The screenshot shows the Twilio console interface. The left sidebar has 'Phone Numbers' selected, with a green arrow pointing to the 'Buy a number' button. The main content area displays a welcome message 'Ahoy Tech, welcome to Twilio!' and a progress bar with four steps: 'Get a number', 'Try out SMS', 'Check out docs', and 'Invite and upgrade'. The 'Get a number' step is active, showing a 'Buy a number' button and a 'You've got a phone number!' message. A blue arrow points from the 'Buy a number' button in the sidebar to the 'Buy a number' button in the main content area.

- Search for a phone number within your local area code and prefix if available. This will create a list of the available phone numbers within your area.

Buy a Number

Country: Capabilities: Voice SMS MMS Fax

Search criteria: Search by digits or phrases Match to:

Search by area code, prefix, or characters you want in your phone number.

> Advanced Search

Number	Type	Capabilities				Address Requirement	Monthly fee	
		Voice	SMS	MMS	Fax			
+1 361 266 5266 ▲ Goliad, TX US	Local					None	\$1.15	<input type="button" value="Buy"/>
+1 361 306 6234 ▲ Portland Gregory, TX US	Local					None	\$1.15	<input type="button" value="Buy"/>
+1 361 306 6237 ▲ Portland Gregory, TX US	Local					None	\$1.15	<input type="button" value="Buy"/>
+1 361 320 9664 ▲ Woodsboro, TX US	Local					None	\$1.15	<input type="button" value="Buy"/>
+1 361 266 5220 ▲ Goliad, TX US	Local					None	\$1.15	<input type="button" value="Buy"/>
+1 361 306 6169 ▲ Portland Gregory, TX US	Local					None	\$1.15	<input type="button" value="Buy"/>

- Find the phone number that is closest to your facility and select Choose this Number. Customers will receive text messages from this number but won't be able to respond to this phone number. Once you select the phone number you want to buy, this screen will appear. Check the “* I agree to comply...” box and then click “Buy +1#####”.

Fax Send and receive faxes.

SMS ▲ A2P 10DLC registration required
Send and receive text messages.

MMS ▲ A2P 10DLC registration required
Send and receive multi-media messages.

A2P 10DLC registration required for US messaging.
To send SMS/MMS messages to the US with this US local number, a registration process is required. This process can be performed after the number is purchased. [Learn more about A2P 10DLC registration](#)

Global Routing

Routing Regional
Voice and Messaging will be routed to the United States (US1) Region.
You can re-route in the number configuration after purchase.

Emergency Calling Enablement
To avoid a \$75.00 fee per each Emergency Call, this number requires the addition of an emergency address after purchase. You can add an address in the Phone Number's page.

I agree to comply with the [Emergency calling terms and conditions](#)

9. Are you have chosen an SMS phone number select the Upgrade link on the top of the page.

The screenshot shows the Twilio console interface for purchasing a phone number. The page title is "Buy a Number". The left sidebar contains navigation options like "Phone Numbers", "Manage", "Active numbers", "Released numbers", "Buy a number", "Verified Caller IDs", "TwML apps", "Port & Host", "Regulatory Compliance", "Messaging", "Studio", "Voice", and "Explore Products". The main content area includes search filters for Country (us (+1) United States - US), Capabilities (Voice, SMS, MMS, Fax), and Search criteria (Number, Match). Below the filters is an "Advanced Search" section and a table of available phone numbers. A blue arrow points from the "Upgrade" link in the top navigation bar to the "Buy" button of the first phone number in the table.

Number	Type	Capabilities				Address Requirement	Monthly fee	Buy
		Voice	SMS	MMS	Fax			
+1 361 266 5266 ▲ Goliad, TX US	Local	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	None	\$1.15	Buy
+1 361 306 6234 ▲ Portland Gregory, TX US	Local	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	None	\$1.15	Buy
+1 361 306 6237 ▲ Portland Gregory, TX US	Local	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	None	\$1.15	Buy
+1 361 320 9664 ▲ Woodsboro, TX US	Local	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	None	\$1.15	Buy

10. Enter in your credit card information to upgrade your Twilio account. Your Twilio account must have a credit card on file in order to send out text messages. **Trial accounts are unable to send text messages.**

11. After you have upgraded your account go to the Home Page and select the link next to AUTH TOKEN to reveal your ACCOUNT SID and AUTH TOKEN.

12. Copy your ACCOUNT SID and AUTH TOKEN information from the Console Dashboard screen. Email

support@storagecommander.com a copy of your ACCOUNT SID, AUTH TOKEN and your new SMS phone number.

Once we have received all this information, our team can enable the text messaging capability within Storage Commander.

General Support Information

We're available to help you with any questions that you might have with using Storage Commander. Our software comes with technical support that is available from 5:00am to 5:00pm PST Monday through Friday.

Technical Support for Storage Commander:

Technical Support: 951-301-1187

Fax: 877-600-8412

Digital Fax: 951-813-2548

Email: support@storagecommander.com

Website: www.storagecommander.com/support

Sales for Storage Commander:

Front Office: 951-672-6257

Toll Free: 877-672-6257

Fax: 951-600-8412

Digital Fax: 951-813-2548

Email: sales@storagecommander.com

Website: www.storagecommander.com

For additional information and resources please visit our website at: www.storagecommander.com/support

