



How-To Guide:

Sign-up for Twilio

OVERVIEW

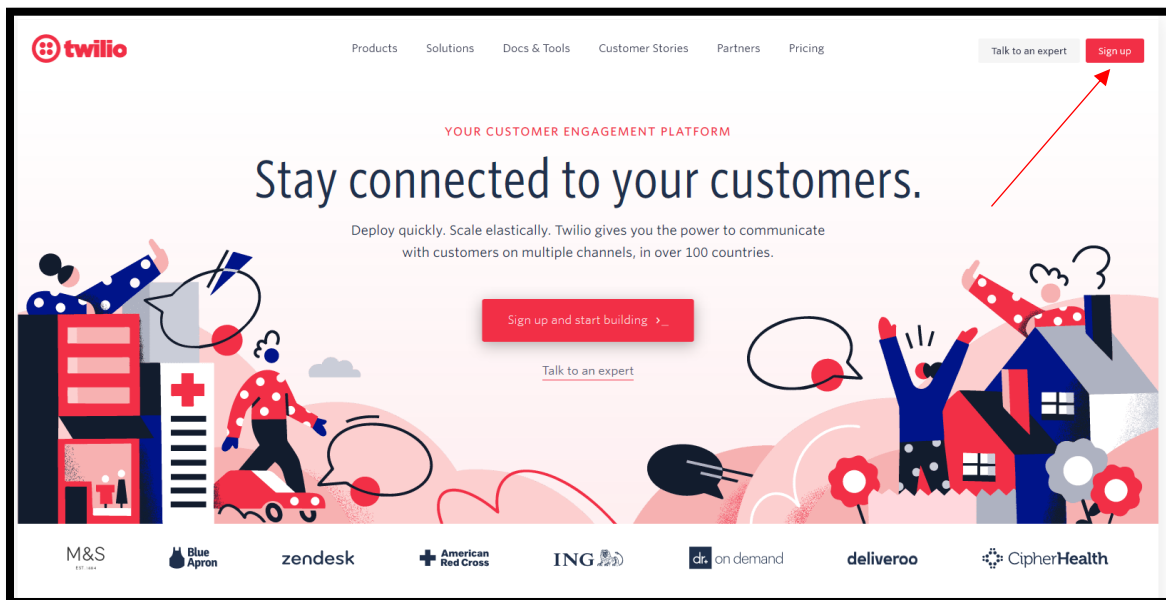
This guide provides step-by-step actions for the sign-up process on the Twilio website including:

- Twilio Account Instructions
- Creating a Trial Account
- Choosing a number
- Upgrading Twilio account
- Sending account information to Storage Commander

Note: Not all customers will have texting capabilities through Twilio, for a list of partners please visit our Storage Commander website <https://www.storagecommander.com/partner-exchange/>. If you have additional questions please contact your Storage Commander account manager or the technical support team.

Twilio Account Sign-up Instructions

1. Go to www.twilio.com to sign up for an upgraded Twilio account. Click on the “Sign up” link.



2. On the “Free Trial Sign-up” Twilio webpage enter your personal information including your name, email address associated with the account, and select **Start your free trial**.

A screenshot of the Twilio 'Free Trial Sign-up' form. The background is a gradient of purple and blue. At the top right, there is a link 'Already have an account? Login'. The main heading is 'Get started with a free Twilio account. No credit card required.' Below this is a list of features under the heading 'WITH TWILIO YOU CAN BUILD:':

- ✓ SMS marketing
- ✓ Omnichannel contact center
- ✓ Call tracking
- ✓ Web chat
- ✓ Push notifications
- ✓ Alerts and notifications
- ✓ Phone verification

The form fields are:

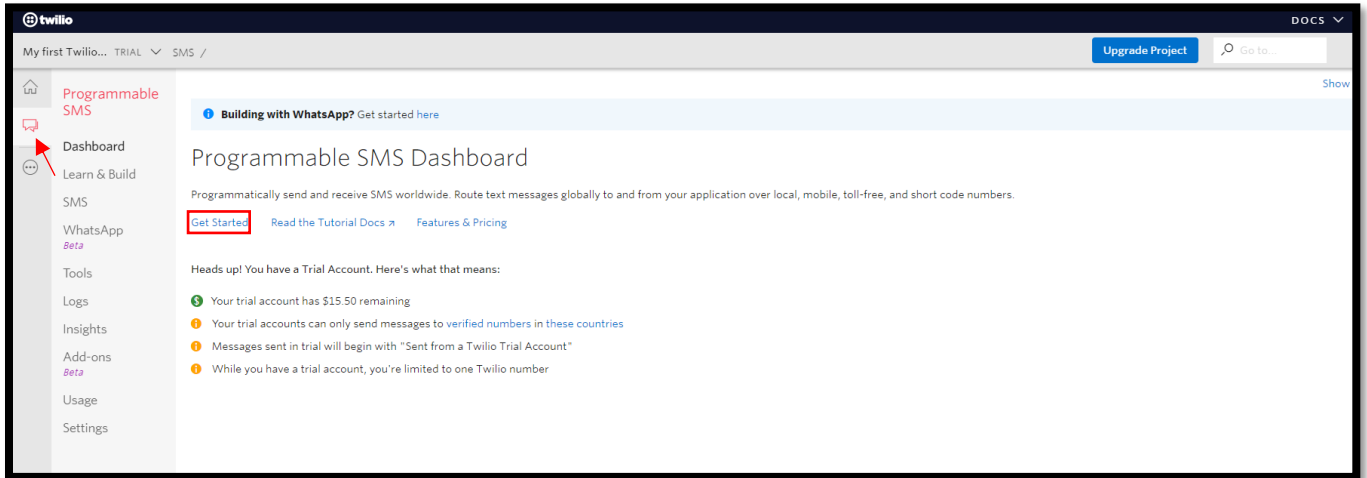
- First Name *: Technical
- Last Name *: Support
- Email *: Support@storagecommander.com
- Password (14+ Characters) *: [masked] Show
- Please enter at least 14 characters
- I accept the [Twilio Terms of Service](#) and have read the [Twilio Privacy Statement](#)

A red button 'Start your free trial' is at the bottom.

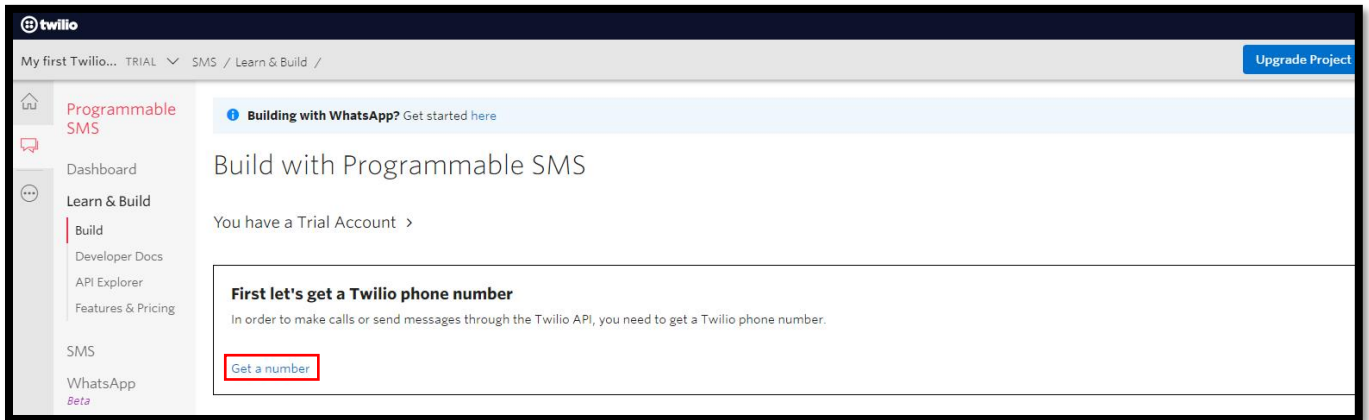
3. Twilio will need to verify your account via email and then SMS text to your mobile phone or via telephone call to your office phone number. Select Verify via SMS or via Voice. If SMS is selected you will receive a text message on your mobile phone with a verification code.

A screenshot of the Twilio account verification page. The header shows the Twilio logo and the word 'CONSOLE'. The main heading is 'We need to verify you're a human.' Below this is a form with a dropdown menu, a text input field containing '+1 9516726257', and a 'Verify via voice' button. Below the form, there is text: 'We will CALL the number above with a verification code' and 'Or we can text you instead'. At the bottom, there is a small note: 'The phone number you provide will be used for authentication on when you login to Twilio Console. Twilio supports SMS and voice as authentication methods.'

- After your phone number has been verified select Get your first Twilio number by clicking **“Programmable SMS”** on the left-hand side and selecting **“Getting Started”**.



- Select the Get a Number to proceed with getting your first Twilio Phone Number.



- Select the Search for a different number link on this webpage. This will allow you to choose a phone number that is located within your area.



7. Search for a phone number within your local area code and prefix if available. This will create a list of the available phone numbers within your area.

Buy a Number

COUNTRY **United States** (+1) Can't find the country you need? [Please let us know.](#)

Number MATCH TO **First part of number** Search by area code, prefix, or characters you want in your phone number.

CAPABILITIES ANY | Voice | Fax | **SMS** | MMS

Different numbers have different communications capabilities. Select the ones your phone number needs.

[Search](#) [Show Advanced Search](#)

8. Find the phone number that is closest to your facility and select Choose this Number. Customers will receive text messages from this number but won't be able to respond to this phone number.

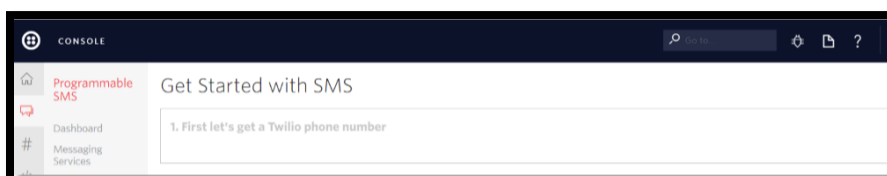
Buy a Number

United States (+1) Capabilities [Search](#) [Clear Results](#)

Search Term Match: First part of number Type: All Requirement: Any [Show Advanced Search](#)

NUMBER	TYPE	CAPABILITIES				MONTHLY FEE	
		VOICE	SMS	MMS	FAX		
+1 (951) 309-7616 SUN CITY, CA	Local					\$1.00	Buy
+1 (951) 309-7434 SUN CITY, CA	Local					\$1.00	Buy
+1 (951) 309-7728 SUN CITY, CA	Local					\$1.00	Buy
+1 (951) 309-7492 SUN CITY, CA	Local					\$1.00	Buy
+1 (951) 309-7489 SUN CITY, CA	Local					\$1.00	Buy
+1 (951) 309-7638 SUN CITY, CA	Local					\$1.00	Buy

9. After you have chosen a SMS phone number select the Upgrade link on the Console webpage.



10. Enter in your credit card information to upgrade your Twilio account. Your Twilio account must have a credit card on file in order to sending out text messages. Trial accounts are unable to send text messages.

My first Twilio... TRIAL

Upgrade Project United State

Upgrade Account

Verify Phone Number - You've verified (951) 587-1525

Add Company Address

COUNTRY*
United States

COMPANY NAME
Storage Commander Software LLC

ADDRESS LINE 1*
28999 Old Town Front Street

ADDRESS LINE 2

CITY* STATE* POSTAL CODE*
Temecula California 92590

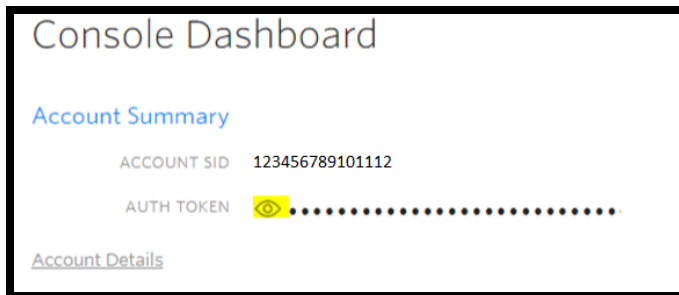
VAT/TAX NUMBER
123456

Add and Continue

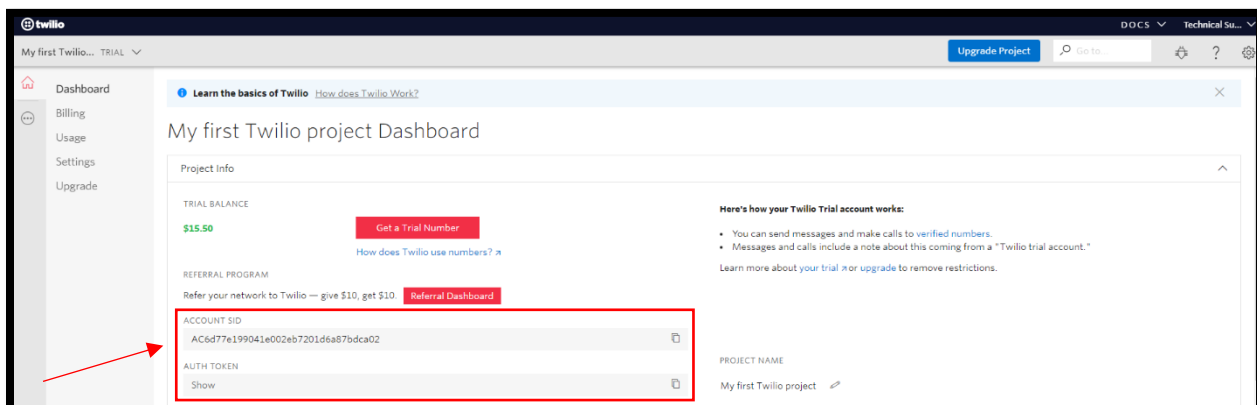
Add Billing Address

Add Payment Information and Funds

11. After you have upgraded your account go to the Console Dashboard and select the link next to AUTH TOKEN to reveal your **ACCOUNT SID** and **AUTH TOKEN**.



12. Copy your ACCOUNT SID and AUTH TOKEN information from the Console Dashboard screen. Email support@storagecommander.com a copy of your **ACCOUNT SID**, **AUTH TOKEN** and your new SMS phone number. Once we have received all of this information, our team can enable the text messaging capability within Storage Commander.



General Support Information

We're available to help you with any questions that you might have with using Storage Commander. Our software comes with technical support that is available from 7:00am to 5:00pm Monday through Friday **PST**, and Saturdays from 7:00am to 3:30pm **PST**.

Technical Support for Storage Commander:

Technical Support: 951-301-1187

Fax: 877-600-8412

Digital Fax: 951-813-2548

Email: support@storagecommander.com

Website: www.storagecommander.com/support

Sales for Storage Commander:

Front Office: 951-672-6257

Toll Free: 877-672-6257

Fax: 951-600-8412

Digital Fax: 951-813-2548

Email: sales@storagecommander.com

Website: www.storagecommander.com

For additional information and resources please visit our website at: www.storagecommander.com/support