



# How-To Guide:

## Setup Verifone MX915 Terminal

### OVERVIEW

This guide provides step-by-step actions for activating the Verifone MX915 terminal with SC Pay:

- Hardware
- Activation of Verifone MX915

**Note:** Not all customers have the Verifone MX915 with SC Pay. Please contact your Storage Commander Account Manager or the Technical Support team for help or to answer any additional questions.

1. Hardware included in the Verifone MX915 box.



Terminal



Power Supply

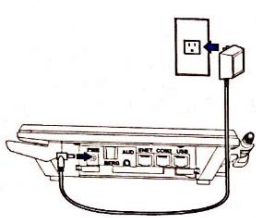


Power/USB/ Ethernet Module



7" Ethernet Cord

2. Plug the power supply into the terminal, then into the wall.



Back of MX915



Real Image of MX915 (back)

3. Connect the terminal to the network via Ethernet connection. One side of the ethernet cord into the far-left port of the terminal the other into a modem **OR** router.



Terminal plugged into Modem **OR** Router



Real Image of MX915 (back)

4. Once the device boots up, you will see an activation code on the screen.



Terminal with activation code.

**NOTE:** Please provide the activation code to a Storage Commander Technical Support Representative for activation.

5. The device will download a few items for a couple of minutes to complete device configuration and will proceed to the TriPOS screen, at this point your device is ready to accept payments.



Terminal with updating notification



Terminal with TriPOS

## General Support Information

We're available to help you with any questions that you might have with using Storage Commander. Our software comes with technical support that is available from 7:00am to 5:00pm Monday through Friday **PST**, and Saturdays from 7:00am to 3:30pm **PST**.

## Technical Support for Storage Commander:

Technical Support: 951-301-1187

Fax: 877-600-8412

Digital Fax: 951-813-2548

Email: [support@storagecommander.com](mailto:support@storagecommander.com)

Website: [www.storagecommander.com/support](http://www.storagecommander.com/support)

## Sales for Storage Commander:

Front Office: 951-672-6257

Toll Free: 877-672-6257

Fax: 951-600-8412

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Website: [www.storagecommander.com](http://www.storagecommander.com)

For additional information and resources please visit our website at: [www.storagecommander.com/support](http://www.storagecommander.com/support)