



STORAGE COMMANDER

ONE MANAGEMENT SOFTWARE FOR ANY STORAGE

How-To Guide:

Getting Started with SC Pay and Migrating Tenants Credit Cards.

OVERVIEW

This guide provides step-by-step actions for Getting Started with SC Pay and Migrating Tenants Credit Cards in Storage Commander including:

Section 1

- Welcome to SC Pay (A welcome letter from Storage Commander)
- Features of SC Pay

Section 2

- The Application and Approval Process
- What is a Migration?
- Just a Few Steps to Complete the Migration
- Tokenizing Credit Cards with SC Pay
 - Online Payment Portal 2.0
 - Storage Commander Software – V5 Client
 - Storage Commander Online – Browser

Section 3

- SC Pay Reports- Automated reconciliation

Note: If the tenant was enrolled into automatic payment or their card was on file with your old credit card processor, and you need to enroll them through SC Pay than this process will be implemented. If you require additional help, please reach out to our technical support team at 951-301-1187 or support@storagecommander.com.

Welcome to SC Pay

Welcome to SC Pay Powered by Fullsteam!

Here at Storage Commander Software, we provide an easy, completely integrated payment solution with your management software. SC Pay provides automatic reconciliation for payment with our simple, yet precise, reports. One of our leading edges is an onsite Technical Support Team that has the knowledge and skillset to answer any questions related to our software or credit card platform.

We have put together a quick and easy-to-follow guide that will walk you through the process of getting started with SC Pay and migrating tenants credit cards efficiently. Our amazing team has created multiple ways to transition credit card data during the migration process. These user-friendly tools include: an easy-to-use customer portal for tenants to enroll themselves in automatic payment, enrolling a tenant through a payment in Storage Commander, or enrolling a tenant without payment in their details screen.

In the upcoming sections we will walk you through the guide on how to get started with SC Pay and what steps need to be taken to migrate tenants credit card information over. If you have questions, please feel free to reach out. Our team is available to help you with any questions that you might have. The Storage Commander Technical Support hours of operations are from 7:00am to 5:00pm Monday through Friday **PST**, and Saturdays from 7:00am to 3:30pm **PST**.

From all of us here at Storage Commander, we want you to know that we appreciate your business and look forward to furthering our relationship by getting started with SC Pay!

Features of SC Pay

There are multiple benefits to moving over to SC Pay! Here is just a handful of benefits to migrating to SC Pay.

- Fully integrated solution for self-storage.
- Potentially better rates that will save you money.
- A one-stop shop for all technical support. Both merchant and software support are handled by the Storage commander team.
- Integrated payments with combined Instant reporting through Storage Commander and the merchant portal (Merchant Track) including but not limited to:
 - **Funding Reconciliation Sum:** This report is used for automatic reconciliation in which it compares batch totals from SC Pay with credit card transactions from Storage Commander in detail.
 - **Funding Reconciliation Detail:** This report is used for automatic reconciliation in which it compares batch totals from SC Pay with credit card transactions from Storage Commander in summary.
 - **Credit Card Exceptions:** If for some reason there is a discrepancy, this report will list transactions from SC Pay that do not match Storage Commander Reports.
 - **Funding Detail Report:** List funding deposits with details for SC Pay.
- Quick and easy reconciliation between Storage Commander and SC Pay.

IMPORTANT NOTE: For a detailed view of these reports please see **section 3** of this document or the [Storage Commander Report Book](#).

The Application and Approval Process

To utilize SC Pay in Storage Commander for all payment processing your facility owner must apply. This is accomplished by reaching out to your Storage Commander Account Manager to start the application/ approval process.

Here is a quick breakdown of the process/timeline of the SC Pay application and approval process.

- 1) Storage Commander sends a quote to the facility owner.
- 2) Quote is approved, application is emailed. [How to Apply- Storage Commander Pay](#).
- 3) Application is submitted and goes to approval stage. (1-2 days)
- 4) Merchant is setup, welcome email from SC Pay is sent and terminal is shipped (1-3 days) [MerchantTrack User Creation](#).
- 5) Storage Commander Technical Support Team assists with terminal setup, test transaction's and a quick training on the [MerchantTrack](#) portal (30 min) is performed.
- 6) You are live!

What is a Migration?

When you change payment processors, the credit card information stored in your current processor is not stored in your future processor (SC Pay). To change processors seamlessly, your tenants will be required to re-enter their credit card information (tokenize their credit card information). This simply updates SC Pay with the tenants' credit card credentials and allows for "automatic payments" and "cards on file" to be charged.

Just a Few Steps to Complete the Migration

Our team has created multiple tools to make the transition as seamless as possible for a facility manager. With that being said, your tenant will do the majority of the work for you but for your convenience there are several ways to collect credit card data. The migration process is much simpler than it may seem, but were here to tell you we have narrowed down the steps to just a few!

- 1) Identify which tenants are enrolled into automatic payment by running the Storage Commander Report named: **Auto Payments** and/or the report **Auto Payments by Processor** created just for our facilities migrating to SC Pay! These reports can be found in the Storage Commander reporting tool under the **Contract** drop down.
- 2) Storage Commander will provide you a link to send to your tenants and to host on your website, which will instantly direct them to re-register (tokenize) their card with SC Pay. <https://onlinepayments.storagecommander.net/>
- 3) Generate the notice [Auto CC Letter for SC Customers](#) to all automatic payment tenants by simply selecting the option that says "Select AutoPay's". For more info on generating notices please refer to the [How- to Generate Notices](#).
- 4) Send notice via email or paper.
- 5) Tokenize tenants credit cards!

QUICK TIP: Track all tenants enrolled into Auto Payments by pulling the report **Auto Payments by Processor**. This will help determine if a follow-up letter is necessary. If so, generate the notice [2nd Auto CC Letter- SC Pay](#) and send to all automatic payment tenants.

NOTE: Our team of specialists created a flawless solution that allows your facility to run your current processor and SC Pay in parallel. All new tenants and tenants who pay in person will be processed through your SC Pay terminal. All automatic payment tenants will be processed through your current processor until all tenants have migrated over to SC Pay via tokenization.

Tokenizing Credit Cards with SC Pay

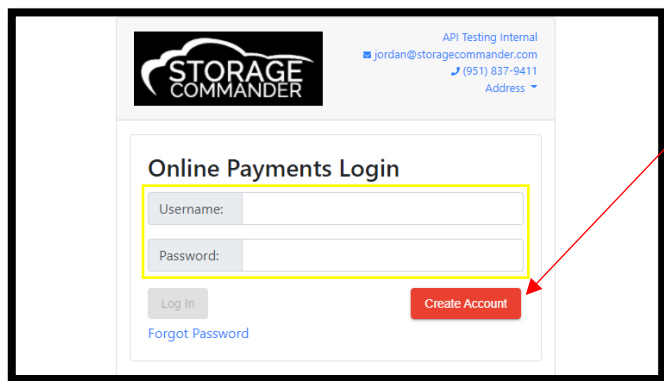
Tokenization makes the process of accepting payments easier and more secure for you and your tenants. Tokenization is more than just security as it helps create a smooth payment experience. The experts on our team have produced user-friendly tools to tokenize credit cards on the SC Pay Platform. Below are some scenarios in which tokenization will be slightly different, but we have put together this guide to walk you through the process. Please see below for details.

Online Payment Portal 2.0

Scenario 1 - Tenant Using the Online Portal

The tenant receives the notice [Auto CC Letter for SC Customers](#) that our team has created for you. They click on the link from the letter <https://onlinepayments.storagecommander.net/> and are directed to update their credit card information online. This process is completed in 6 easy steps. Below is the tenant view for updating their credit card online.

IMPORTANT NOTE: If the customer wants to update their autopay information online, it is **REQUIRED** to create an account in the Online Payment Portal 2.0.



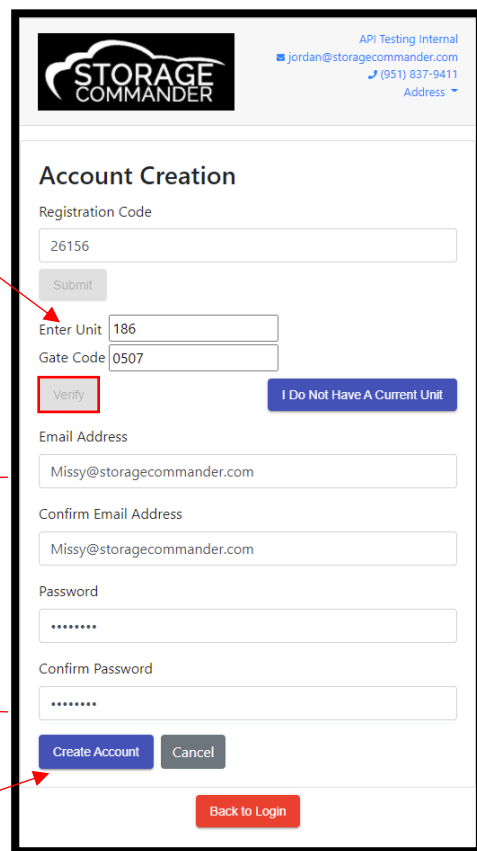
1. Create an account in the Online Payment Portal IF they haven't done so already.

NOTE: If the customer already has an account in the Online Payment Portal, they will log in with their Username and Password and jump to step 4.

2. Enter one of your **unit numbers** in the "Enter Unit" field and your corresponding Gate Code in the "Gate Code" field and click **Verify**.

NOTE: If the tenant has multiple units, they only need to enter one-unit number to update ALL units.

3. The customer will enter their **email address, password** and **confirm** their information and create their account with the Online Payment Portal 2.0. Click **Create Account**.



4. Check the boxes next to the unit(s) that you are wanting to change the automatic payment information on and select “Update Autopay”

5. The Credit Card information screen will pop up and you will enter the name on the account, address, billing zip code, card number, expiration and CVV.

NOTE: If the unit already has a credit card attached for automatic monthly payments, it is still **REQUIRED** to update the card with SC Pay. If there is NOT a card setup the message will say “There is currently no autopay on this unit” will be displayed.

Name on Account
Melissa Patel

Address Line 1
28999 Old Town Front Street

Zip
92562

Card Number
5454 5454 5454 5454

Expiration CVV
12/2022 123

Update Card

STORAGE COMMANDER

API Testing Internal
jordan@storagecommander.com
(951) 837-9411
Address

Sign Out

Rent New Unit Reserve Unit

Units for Missy Patel

Select All Units You Wish to Update or Pay Edit My Info

Unit: 54
Size: 10 X 10
Paid Thru: 4/30/22
Next Charge Date: 5/1/22
Address:
41699 Old Town Front Street
Temecula, CA 92590

Type: Credit Card
Name on Card: Melissa Battistoni
Last Four: 5454
Expiration: 12/22
Billing Address: 28999 Old Town Front
Street
Billing Zip: 92590

Update Autopay Pay Now

6. Click the “Update Card” button when finished. If there are any issues adding the card to your account, there will be red text displayed below the Expiration and CVV boxes stating the reason(s).

Your card will not be charged during this process – this will only update the card for your next billing cycle.

NOTE: A small **green** notification will appear confirming the card was added to your selected unit(s) successfully. You will be redirected to the verification screen, and you should see the new card information to the right.

Storage Commander Software - V5 Client

Scenario 1 - Updating Credit Card During **Payment in Person**

A tenant comes into your location to make a payment on their unit. At this point you will enroll the tenant into Automatic Payment, on the payment screen by click the check box next to **Enroll Automatic Payment** and then select Scan Card. This will allow you to insert the card into the terminal for payment, which will tokenize their credit card with SC Pay.

To update your automatic payment, you first must **REMOVE** your **old card** on file. Click the **Select Prior Card drop down** and select **Remove**.

If this card will be used to automatically pay rent each billing cycle, select **Enroll Automatic Payment**.

| Payment Summary | |
|-----------------------|-----------------|
| Cash: | \$0.00 |
| Check: | \$0.00 |
| Credit: | \$144.00 |
| Debit: | \$0.00 |
| Total Payment: | \$144.00 |
| Balance: | \$0.00 |

Scenario 2 - Updating Credit Card During **Payment Over the Phone**

A tenant comes calls your location to make a payment on their unit. At this point you will enroll the tenant into Automatic Payment, on the payment screen by click the check box next to **Enroll Automatic Payment** and clicking **Manually Enter Card** and proceeding to select Scan Card. This will allow you to manually enter the card number on the terminal for payment, which will tokenize their credit card with SC Pay.

To update your automatic payment, you first must **REMOVE** your **old card** on file. Click the **Select Prior Card drop down** and select **Remove**.

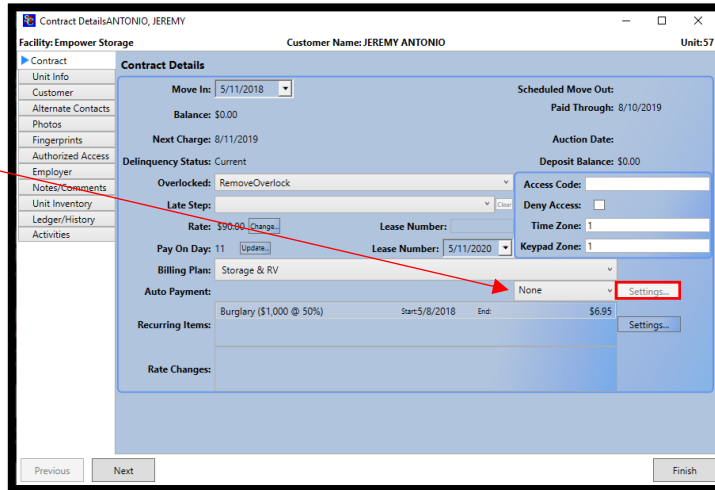
If this card will be used to automatically pay rent each billing cycle, select **Enroll Automatic Payment**.

| Payment Summary | |
|-----------------------|-----------------|
| Cash: | \$0.00 |
| Check: | \$0.00 |
| Credit: | \$144.00 |
| Debit: | \$0.00 |
| Total Payment: | \$144.00 |
| Balance: | \$0.00 |

Scenario 3 - Updating Credit Card **WITHOUT** Making a Payment

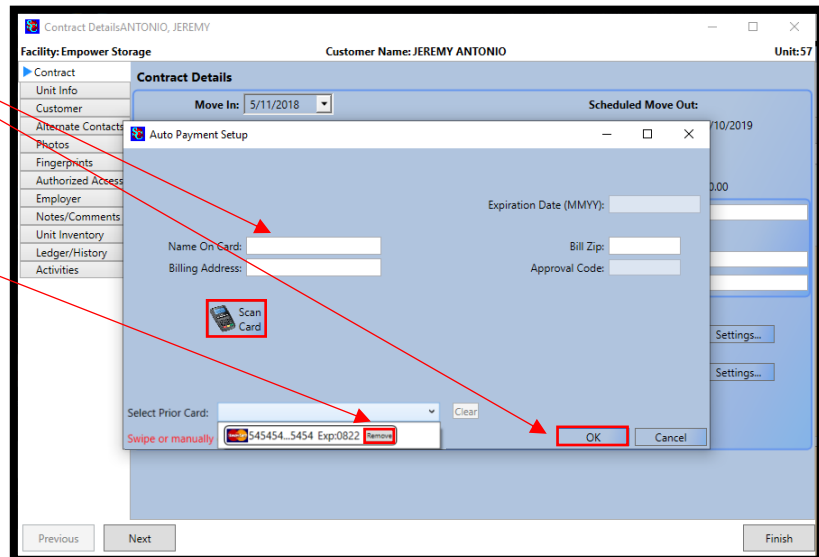
A tenant comes calls your location or comes in during the middle of the month and wants to update their credit card. At this point you will need to enroll the tenant into Automatic Payment without charging them. This is processed through the Customer Details page.

To enroll a tenant into **Automatic Payment** **without** charging them, on the **Customer Contract Details** screen the click the drop-down menu next to Auto Payment. **Select Credit Card**. Then click Setting.



Enter the credit card information and **select scan card**, once authorized select **OK**.

To update your automatic payment, you first must **REMOVE** your **old card** on file. Click the **Select Prior Card** drop down and select **Remove**.



IMPORTANT NOTE: Do not select the drop-down menu "Select Prior Card" as it will **NOT** tokenize the credit card information and the card on file will not be valid.

Storage Commander Online – Browser

Scenario 1 - Updating Credit Card During **Payment in Person**

A tenant comes into your location to make a payment on their unit. At this point you will enroll the tenant into Automatic Payment, on the payment screen by click the check box next to **Enroll Automatic Payment** and then select Scan Card. This will allow you to insert the card into the terminal for payment, which will tokenize their credit card with SC Pay.

To update your automatic payment, you first must **REMOVE** your old card on file. Click the **Select Prior Card drop down** and select **Remove**.

If this card will be used to automatically pay rent each billing cycle, select **Enroll Automatic Payment**.

The screenshot shows the 'Payment' screen in the Storage Commander interface. The top navigation bar includes 'Contracts', 'Merchandise', 'Payment Options', and 'Accept Payment'. Under 'Payment Options', 'Cash', 'Check', and 'Credit/Debit' are listed, with 'Credit/Debit' selected. The main form contains a 'Select Prior Card' dropdown menu with a 'Delete' button next to it. Below this, there are fields for 'Name on Card' (John Smith), 'Billing Address' (28999 Old Town Front Street), and 'Billing Zip' (92590). To the right, there are fields for 'Approval Code' (MMYY: 01/22) and 'Amount' (\$ 15). At the bottom of the form, there are buttons for 'Card Terminal', 'Charge Prior Card', and 'Manually Enter Card'. Below these buttons, there are checkboxes for 'Previous Transaction' and 'Enroll Automatic Payment'. At the very bottom of the screen, there are 'Previous', 'Next', and 'Submit' buttons. Red arrows point from the text on the left to the 'Delete' button, the 'Enroll Automatic Payment' checkbox, and the 'Submit' button.

Scenario 2 - Updating Credit Card During **Payment Over the Phone**

A tenant comes calls your location to make a payment on their unit. At this point you will enroll the tenant into Automatic Payment, on the payment screen by click the check box next to **Enroll Automatic Payment** and clicking **Manually Enter Card** and proceeding to select Scan Card. This will allow you to manually enter the card number on the terminal for payment, which will tokenize their credit card with SC Pay.

To update your automatic payment, you first must **REMOVE** your old card on file. Click the **Select Prior Card drop down** and select **Remove**.

If this card will be used to automatically pay rent each billing cycle, select **Enroll Automatic Payment**.

This screenshot is identical to the one in Scenario 1, showing the 'Payment' screen in the Storage Commander interface. The 'Credit/Debit' option is selected, and the 'Enroll Automatic Payment' checkbox is visible. Red arrows point from the text on the left to the 'Delete' button, the 'Enroll Automatic Payment' checkbox, and the 'Submit' button.

Scenario 3 - Updating Credit Card **WITHOUT** Making a Payment

A tenant comes calls your location or comes in during the middle of the month and wants to update their credit card. At this point you will need to enroll the tenant into Automatic Payment without charging them. This is processed through the Customer Details page.

To enroll a tenant into **Automatic Payment** without charging them, on the **Customer Contract Details** screen the click the drop-down menu next to Auto Payment. **Select Credit Card**. Then click Settings.

Facility: Storage Commander Software
Unit: 1

Customer Name: Jordan Maldonado
Customer Number(s):

Delinquency Status: Current
PTD: 07/31/2023 | Balance: (\$314.75)

Contract Details

Moved In: 9/13/2022

Balance: -\$314.75

Next Charge: Aug 1, 2023

Delinquency Status: Current

Overlocked: Not Overlocked

Late Step: None

Rate: \$29

Pay On Day: 0

Lease Number: 2102

Lease Expiration: 9/13/2022

Scheduled Move Out

Paid Through: Jul 31, 2023
Auction Date: Sep 13, 2022
Deposit Balance: \$0.00

Access Code: _____

Deny Access:

Time Zone: _____

Keypad Zone: _____

Auto Payment: Mastercard 545454...5454 Test 1

Auto Payment Type: Credit Card

Recurring Items

| Item | Start | End | Amount |
|--|--------------|-----|---------|
| Burglary (\$1,000 @ 50%) | Mar 28, 2018 | | \$6.95 |
| \$5,000 Coverage Limit / \$15.00 Monthly Premium | Sep 13, 2022 | | \$15.00 |

Rate Changes

To update your automatic payment, you first must **REMOVE** your old card on file. Click the **Select Prior Card** drop down and select **Remove**.

Select **“Manually Enter Card”** to hand key the billing information and the card number, expiration and CVV and click submit.

Press **OK** to save the changes.

Set up Autopay

Select Prior Card
545454 ... 5454 exp: 20/37

Name on Account: _____

Address Line 1: _____

Zip: _____

Card Number: _____

Expiration: MM/YY CVV: _____

SC Pay Reports

As part of the fully integrated solution for self-storage, Storage Commander offers combined reporting with SC Pay. Please see below for in depth details on what is included on each report.

Funding Reconciliation Summary (Bank Reconciliation)

Lists all transactions from Storage Commander collated with the funding details, which will assist in reconciling your bank deposits. This report will save a significant amount of time when reconciling the transactions at the site with the transactions from the processor and finally the deposits in the bank. The left half of the report groups the transactions by the processing date which will match the daily totals in Storage Commander. The right half of the report totals by the deposit batch that will match the deposits into the bank account. Transactions that have not yet deposited will show as "pending" in place of a deposit id. This report is available in both a Detail and Summary version.

| Sample Self Storage | | | | SCPay Bank Reconciliation | | | | | | | |
|--|----------------------|----------|------|---------------------------|----------------|----------------|--------------------|----------------|------------------|-----------------------|-----------------|
| | | | | Friday, January 10, 2020* | | | | | | | |
| Location Code | Transaction Date | Order Id | Unit | Transaction Amount | Funding Amount | Transaction ID | Deposit Date | Last Four | Name On Card | Card Type | |
| Main St | 1/8/2020 12:14:55PM | 50519 | 5077 | \$55.68 | \$0.00 | 45518192 | 1/10/2020 | 9867 | STEVEN SMITH | MasterCard | |
| Main St | 1/8/2020 12:16:33PM | 50520 | 3155 | \$254.00 | \$55.68 | 45518922 | 1/10/2020 | 841 | Frank Maker | Visa | |
| Main St | 1/8/2020 1:48:10PM | 50560 | 3263 | \$130.00 | \$254.00 | 45576008 | 1/10/2020 | 2054 | | MasterCard | |
| Main St | 1/8/2020 1:49:05PM | 50561 | 3263 | \$51.00 | \$130.00 | 45576738 | 1/10/2020 | 8865 | | Visa | |
| Main St | 1/8/2020 4:41:09PM | 50611 | | \$12.99 | \$51.00 | 45666236 | 1/10/2020 | 5803 | MASTERS/PAUL | Visa | |
| Main St | 1/8/2020 5:15:58PM | 50622 | 3018 | \$57.00 | \$12.99 | 45684048 | 1/10/2020 | 8068 | WESTERN/IMAX | Visa | |
| Main St | 1/8/2020 8:01:54PM | 50633 | 3240 | \$197.00 | \$57.00 | 45770042 | 1/10/2020 | 6146 | Jack S Rider | Discover | |
| Storage Commander 1/8/2020 Total | | | | \$757.67 | | | | | | | |
| | | | | | | | Deposit Id: | 48239 | 1/10/2020 | Deposit Total: | \$757.67 |
| Main St | 1/9/2020 9:17:05AM | 50658 | | \$36.45 | \$197.00 | | | | | Visa | |
| Main St | 1/9/2020 10:40:27AM | 50695 | 3238 | \$444.00 | \$0.00 | | | | | MasterCard | |
| Main St | 1/9/2020 2:10:54PM | 50751 | 3334 | \$160.00 | \$0.00 | | | | | Visa | |
| Main St | 1/9/2020 4:07:17PM | 50800 | 3245 | \$257.00 | \$0.00 | | | | | Visa | |
| Storage Commander 1/9/2020 Total | | | | \$897.45 | | | | | | | |
| Main St | 1/10/2020 5:57:25AM | 50855 | 5071 | \$198.00 | \$0.00 | | | | | Visa | |
| Main St | 1/10/2020 11:01:43AM | 50943 | 4117 | \$61.96 | \$0.00 | | | | | MasterCard | |
| Main St | 1/10/2020 1:45:45PM | 51004 | 3050 | \$157.75 | \$0.00 | | | | | Visa | |
| Main St | 1/10/2020 1:49:54PM | 51006 | 5020 | \$130.00 | \$0.00 | | | | | MasterCard | |
| Main St | 1/10/2020 2:44:20PM | 51039 | 5084 | \$87.00 | \$0.00 | | | | | Visa | |
| Main St | 1/10/2020 4:29:47PM | 51081 | 3112 | \$229.00 | \$0.00 | | | | | Visa | |
| Main St | 1/10/2020 10:05:34PM | 51150 | 3304 | \$152.00 | \$0.00 | | | | | Visa | |
| Storage Commander 1/10/2020 Total | | | | \$1,015.71 | | | | | | | |
| | | | | | | | Deposit Id: | Pending | | Deposit Total: | \$0.00 |

Credit Card Exception

Lists transactions that are only in Storage Commander or only in SC Pay, but not both. It also includes any transactions that exist in both systems but have a different balance. This report will help identify transactions that were reversed but the charge was not voided, transactions with manually entered approval information, and partial approved transactions.

| Sample Self Storage | | | | Credit Card Exceptions | | | | | | |
|---|---------------------|----------|------|-------------------------------------|---------|--------------------------|----------------------|--------------------|------------|--|
| | | | | January 1, 2020 to January 13, 2020 | | | | | | |
| Transactions in SC Pay - Not In/Balanced with Storage Commander | | | | | | | | | | |
| Location | Date | Order Id | Unit | Customer Name | Status | Amount Charged SC Pay | Amount Reported S.C. | Name On Card | Message | |
| Main St | 1/10/2020 6:27:46AM | 50969 | | | Batched | \$1.00 | | Frank Jeep | | |
| First St | 1/2/2020 8:04:56AM | 46292 | | | Batched | \$207.00 | | KIMBERLY/D JOHNSON | | |
| North | 1/13/2020 4:21:25AM | 51356 | | | Batched | \$49.95 | | RICHARD JONES | | |
| Transactions in Storage Commander - Not In SC Pay | | | | | | | | | | |
| Location | Date | Order Id | Unit | Customer Name | Amount | Description | Approval Code | Payment Result | Entered By | |
| North | 1/2/2020 2:25:57PM | 47299 | 2031 | Jones, Kim | 207.00 | Unknown...0079: \$207.00 | 343517 | Phone | D Trump | |

Funding Detail

Lists details for all transactions that make up a deposit by the funding date, deposit id, combined with the Storage Commander unit information. The deposit totals will match the bank deposit and tie the unit numbers to deposit details.

| Sample Self Storage | | | | | | SCPay Funding Detail | | | |
|--------------------------|----------------|--------------|----------------------|----------|------|--------------------------------------|-----------|-----------------|------------|
| | | | | | | January 11, 2020 to January 12, 2020 | | | |
| Location Code | Transaction ID | Deposit Date | Transaction Date | Order Id | Unit | Transaction Amount | Last Four | Name On Card | Card Type |
| Deposit Id: 48649 | | | | | | | | | |
| North | 45846692 | 1/13/2020 | 1/9/2020 3:17:44AM | 50658 | | \$36.45 | 380 | GRAHAM/JERSY | Visa |
| North | 45880637 | 1/13/2020 | 1/9/2020 4:41:18AM | 50695 | 3238 | \$444.00 | 6319 | BROWN/JIM M | MasterCard |
| North | 46000211 | 1/13/2020 | 1/9/2020 8:10:55AM | 50751 | 3334 | \$160.00 | 6273 | | Visa |
| North | 46065327 | 1/13/2020 | 1/9/2020 10:07:18AM | 50800 | 3245 | \$257.00 | 6264 | Larry Long | Visa |
| Deposit Total: | | | | | | \$897.45 | | | |
| Deposit Id: 49009 | | | | | | | | | |
| North | 46265493 | 1/13/2020 | 1/9/2020 11:57:28PM | 50855 | 5071 | \$198.00 | 143 | Betty A Rover | Visa |
| North | 46351049 | 1/13/2020 | 1/10/2020 5:02:46AM | 50943 | 4117 | \$61.96 | 4763 | MARIA/KIPP | MasterCard |
| North | 46476244 | 1/13/2020 | 1/10/2020 7:46:21AM | 51004 | 3050 | \$157.75 | 8169 | JONES JR/RICH E | Visa |
| North | 46478945 | 1/13/2020 | 1/10/2020 7:50:36AM | 51006 | 5020 | \$130.00 | 581 | FASTER/JAMES | MasterCard |
| North | 46517854 | 1/13/2020 | 1/10/2020 8:44:23AM | 51039 | 5084 | \$87.00 | 4463 | Sara Connor | Visa |
| North | 46595964 | 1/13/2020 | 1/10/2020 10:29:48AM | 51081 | 3112 | \$229.00 | 8664 | Smith | Visa |
| Deposit Total: | | | | | | \$863.71 | | | |
| Total: | | | | | | \$1,761.16 | | | |

Credit Card Daily Transactions

This report lists credit card transactions, both successful and failed from SC Pay. Includes locations, date and time, order ID, unit, Transaction amount, status, transaction ID, approval code, card number, name on account and card type.

| 401 Storage | | | | | | SCPay Daily Transactions | | | | |
|-------------|----------------------|----------|-------------------------------|--------------------|---------|--------------------------|------------------|----------------|--------------------|-----------|
| | | | | | | Tuesday, June 30, 2020 | | | | |
| Location | Transaction Date | Order Id | Unit | Transaction Amount | Status | Transition Id | Approval Code | Card Nbr | Name On Account | Card Type |
| | 6/30/2020 10:18:55AM | 47 | 608 | \$482 | Failed | 203122829 | 2999 - Cancelled | | | |
| | 6/30/2020 10:19:54AM | 48 | 608 | \$180 | Batched | 203124681 | 141494 | 413672 ...2604 | MASTER/GORNOSTAIRI | Visa |
| | 6/30/2020 3:02:56PM | 63 | 767 | \$400 | Batched | 203881399 | 07527G | 415417 ...7166 | Angelica Penta | Visa |
| | Batched Count | 3 | Batched Total | \$550.00 | | | | | | |
| | | | Location Batched Total | \$550.00 | | | | | | |

General Support Information

We're available to help you with any questions that you might have with using Storage Commander. Our software comes with technical support that is available from 7:00am to 5:00pm Monday through Friday **PST**, and Saturdays from 7:00am to 3:30pm **PST**.

Technical Support for Storage Commander:

Technical Support: 951-301-1187

Fax: 877-600-8412

Digital Fax: 951-813-2548

Email: support@storagecommander.com

Website: www.storagecommander.com/support

Sales for Storage Commander:

Front Office: 951-672-6257

Toll Free: 877-672-6257

Fax: 951-600-8412

Digital Fax: 951-813-2548

Email: sales@storagecommander.com

Website: www.storagecommander.com

For additional information and resources please visit our website at: www.storagecommander.com/support