



# How-To Guide:

## Install and Setup Gate Software

### OVERVIEW

This guide provides step-by-step actions for Install and Setup Gate Software to communicate to Storage Commander including:

- Install Gate Services.
- Creating a Reg. file and path.
- Verifying a log file.

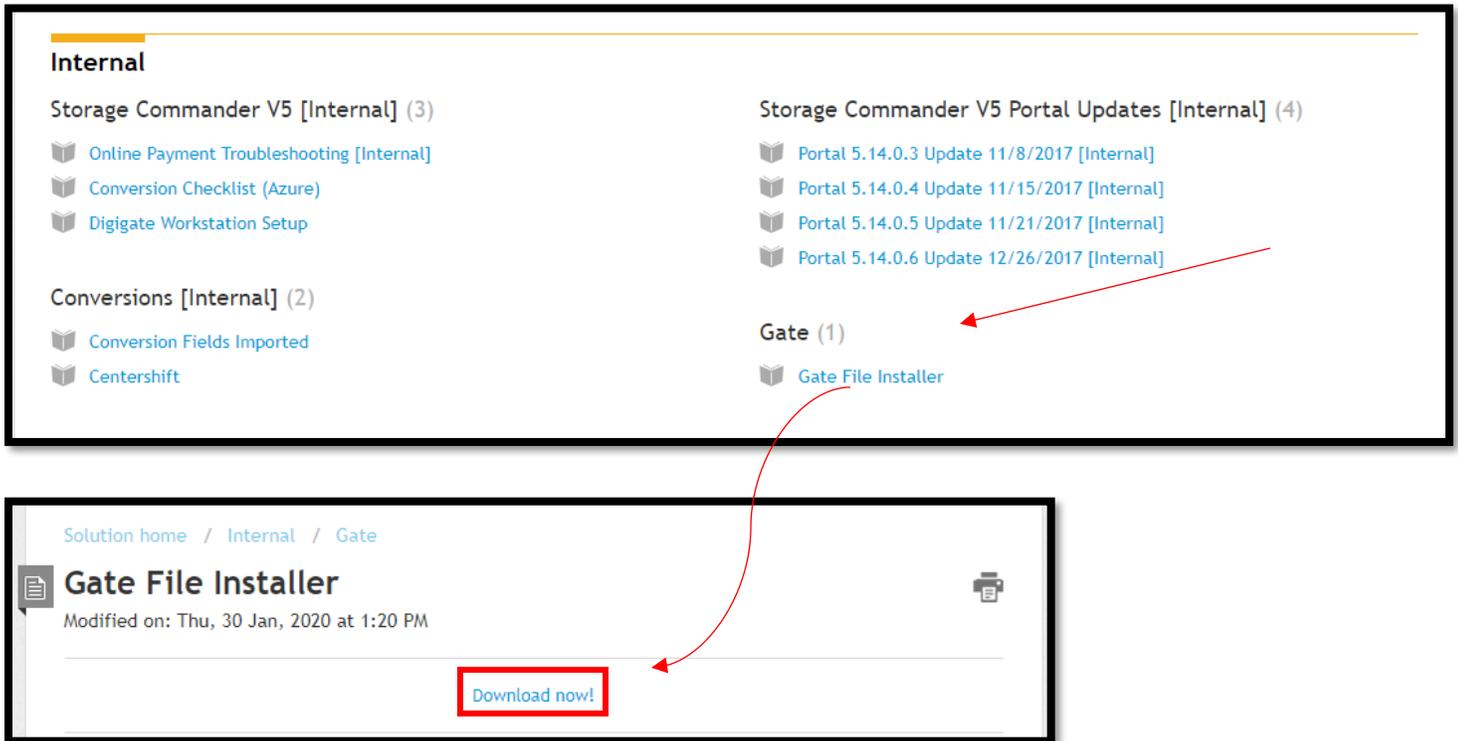
**Note:** Not all customers have integrated Gate Software with Storage Commander. If interested, please refer the customer to their account manager for more information or visit our website

<https://www.storagecommander.com/technology-partners/> for up-to-date contact information for gate providers.

# Run File Installer

To utilize an integrated gate system in Storage Commander, you must first run the **SCGateSetup.msi** windows Installer Package. This is accomplished by navigating to storagecommander.com and clicking the “Support” page, and selecting Gate File Installer under the “Internal” header.

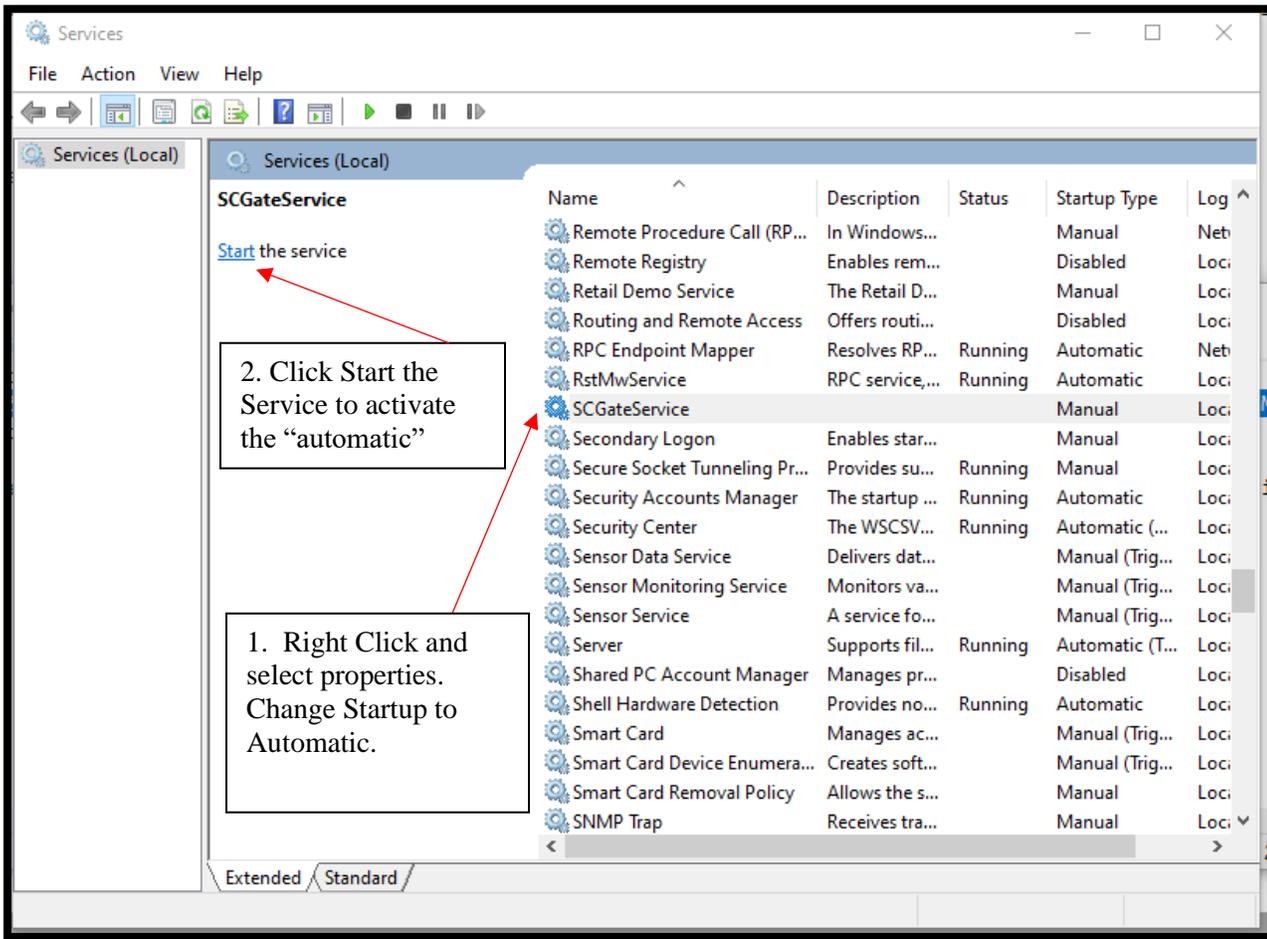
1. Download the Gate File.



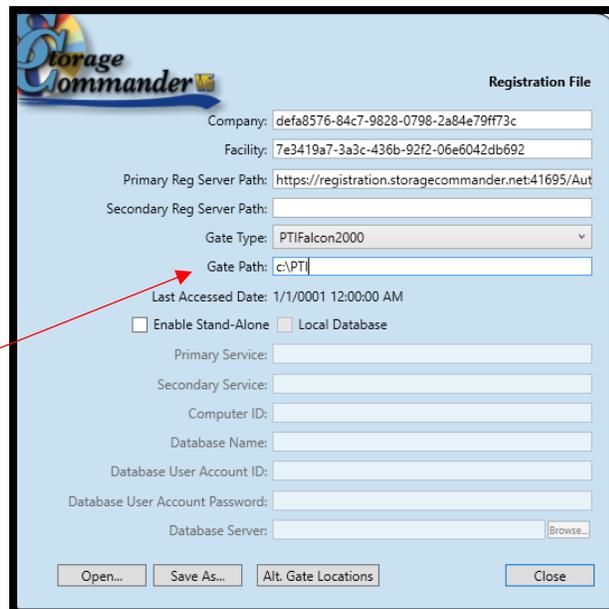
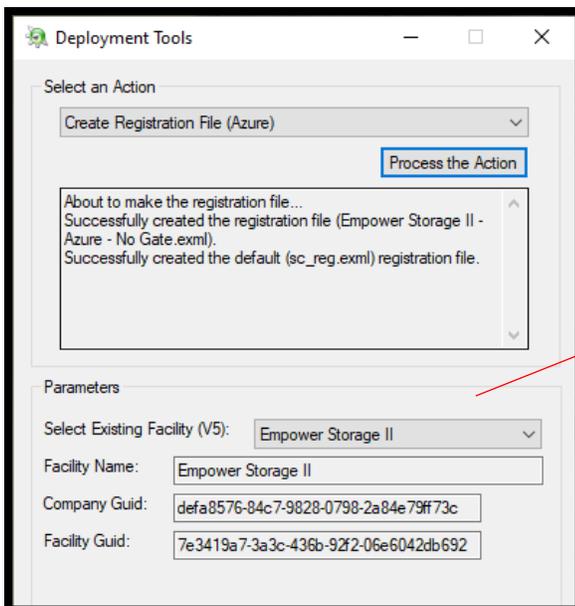
**NOTE:** Once the Installer is selected, Press “Download Now”.

2. Run the “Welcome to the SCGateSetup Wizard”. Proceed until download/ installation is complete.
3. Access the “Services App” of Windows by typing **Services** in the computer search bar. Once the services window opens, locate the “**SCGateService**” file name.
4. Right click “SCGateService” and click properties.
5. Locate Startup Type on the General tab. Change startup to **Automatic**.
6. Click “Start the service”.

**NOTE:** Please see below for a visual.



7. Create an **sc\_reg** file with current settings for the desired facility through the **“Deployment Tools app”**.
8. Ensure that the gate and the correct path is filled out in the **“Reg. Writer application”** for the service to work.



9. Set the permissions on the **“Empower Folder”** to everyone.

**NOTE:** When installing/saving on a workstation Delete the gate path and gate type. Rename the old file Old\_sc\_reg to be able to identify the original reg. file and transfer the new reg. file to the workstation.

## Changing the Time Interval (Optional)

**NOTE:** This section is ONLY necessary if you are wanting to change the time interval.

The Storage commander Gate service will automatically search the server for any gate changes every 15 minutes. This will update workstations and main computers. To create a time interval override, please follow the steps below.

1. Navigate to the C:\Empower file.



2. Create a text file named "GateServiceConfig.txt" by right clicking and selecting **New | Text Document**. Ensure the text file is exactly the name "**GateServiceConfig**" without the quotes.

**NOTE:** By doing this, the file can override the time interval value. The default is 5 minutes. The timer interval is in milliseconds. The file can also override the feature that only lets the gate service create gate entries when Storage Commander is closed.

3. If you wanted to create a text file that overwrites the interval value to 1 minute and for the gate service to create gate entries even when Storage Commander is open, follow the steps below.

4. Create a text file by right clicking and selecting **New | Text Document** with the following content would be in the document:

- Interval=60000;CheckOnlyWhenScClosed=false
- If only one value is to be changed make sure the end of the parameter has a semicolon attached like so:  
Interval=60000;